A Project Report on

"CUSTOMER RIGHTS AND SERVICES AND GRIEVANCE REDRESSAL IN TELANGANA GRAMEENA BANK"

Project Report submitted to the Krishna University in Partial Fulfillment of the Requirements for the Award of the Degree of

BACHELOR OF COMMERCE



Under the Guidance of K. SEKHAR BABU M.COM, MA Lecturer in Dept. of Commerce



AG & SG SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE-VUYYURE 2021-22

ROJECT GUIDE:

C. SEKHAR BABU ecturer in Dept. of Commerce

CERTIFICATE

This is to certify that the project entitled CUSTOMER RIGHTS AND SERVICES

AND GRIEVANCE REDRESSAL IN TELANGANA GRAMEENA BANK submitted by

DOMATHOTI NAGA BHANU PRASAD is of this original research work. It does not form part of any previous report submitted to this university or any other Universities.

Place: VUYYURU

Date:

H.O.D in Dept. of Commerce (U.G) AG & SG SIDDHARTAHA COLLEGE OF ARTS & SCIENCE

Signature of External Examiner

DECLARATION

I hereby declare that the project entitled "CUSTOMER RIGHTS AND SERVICES AND GRIEVANCE REDRESSAL IN TELANGANA GRAMEENA BANK Submitted by me is my original research work. It does not form part of any previous report submitted to this university or any other Universities.

Place:VUYYURU

o rega bhahu Brasad

Domathoti Naga Bhanu Prasad

(Regd. No. 1921143)