# AG & SG SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE VUYYURU (AUTONOMOUS)

(MANAGED BY SIDDHARTHA ACADEMY OF GENERAL & TECHNICAL EDUCATION VIJAYAWADA)



**Department of Commerce** 

# Minutes of the meeting of Board of Studies

-2022

# Minutes of the meeting of Board of studies in Commerce for the Autonomous courses of AG & SG Siddhartha Degree College of Arts & Science, Vuyyuru, held at 10.30 A.M on -2022

N.VasanathaRao ... Presiding

## **Members Present:**

1)	Chairman
(NIXI) and all a Decay	Head, Department of Commerce
(N.VasanathaRao)	AG & SG S Degree College of Arts & Science Vuyyuru
2)	UniversityNominee
(Dr.N.A Francis Xavier)	Head, Department of Commerce
	Andhra Loyola College.
	Vijayawada (9440524321)
	nafrancisxavier@gmail.com
3)	Subject Expert
	<b>Lecturer in Commerce</b>
(Dr.K.Venkateswarlu,)	V.S.R Govt. Degree& P.G College
	Movva(9848341412)
	gdcjkc.movva@gmail.com
4)	Subject Expert
	<b>Lecturer in Commerce</b>
(K.Narayanarao)	P.B.Siddhartha College of arts and Science
	Vijayawada. (9885038196)
	hodcommerce@pbsiddhartha.ac.in
5)	Member
	General Manager ( Cane)
(Sri V.Punnarao)	K.C.P & IC Ltd
	Vuyyuru.
6)	Member
	<b>Chartered Accountant</b>
(Sri V.Balaji)	Managing Partner
	Balaji V & Co (9052190007)
	Vuyyuru ( <u>cabalajinco@gmail.com</u> )
7)	Member
	Lecturer in Commerce
(Sri V.GopiChand)	A.G.&S.G.S.DegreeCollegeof Arts & Science
	Vuyyuru
8)	Member
	Lecturer in Commerce
(Sri K.SekharBabu)	AG & SG S Degree College of Arts & Science

Vuyyuru

9)	Member Lecturer in Commerce
(Ms A.N.L Manohari)	AG& SG S Degree College of Arts & Science Vuyyuru
10)	Member
	Lecturer in Commerce
(Smt.Y.Swarnalatha)	AG & SG S Degree College of Arts & Science
	Vuyyuru
11)	Member
,	<b>Lecturer in Commerce</b>
(K.Kirankumar)	AG & SG S Degree College of Arts & Science
,	Vuyyuru
	• •

## **Agenda of B.O.S Meeting:**

- 1. To discuss and recommend the Syllabi, Model Question Papers and Guidelines to be followed by question paper setters in Commerce for the 5th Semester as per the guidelines and instruction under CBCS prescribed by APSCHE from the Academic Year 2022-2023.
- 2. To discuss and recommend the Syllabi, Model Question Papers and Guidelines to be followed by question paper setters in Commerce for the 5thSemester as per the guidelines and instructions under CBCS prescribed by Krishna University from the Academic Year 2022-2023.
- 3. To discuss and recommend the Syllabi, Model Question Papers and Guidelines to be followed by question paper setters in Commerce for the 6<sup>5h</sup>Semester as per the guidelines and instructions under CBCS prescribed by Krishna University from the Academic Year 2022-20223
- 4. To recommend the Blue print of V Semester of B.Com (General & Computers) for the Academic Year 2022-2023.
- 5. To recommend the Teaching and Evaluation methods to be followed under CBCS
- 6. Any other suggestions regarding Certificate Course, Seminars, Workshops, Guest Lectures to be organized.
- 7. Any other matter.

## RESOLUTIONS

- 1. Discussed and recommended the syllabi, Model Question Papers and Guidelines for question paper setters in Commerce for the 2nd Semester of **I B.Com.**, (general, computer& e-commerce) for the Academic year 2022-2023.prescribed by APSCHE
- 2. Discussed and recommended that no changes are required in syllabi, Model Question Papers and Guidelines for question paper setters in Commerce for the 4th Semester of **V B.Com.**, (general & computer) for the Academic year 2022-2023.
- 3. Discussed and recommended that no changes are required in syllabi, but some minor changes are required in Model Question Papers and Guidelines for question paper setters in Commerce for the 6<sup>th</sup> Semester of VB.Com., (general & computer) for the Academic year 2022-2023.
- 4. It is resolved to continue the same blue prints of V Semester of Degree B.Com (general & computer) for the Academic year 2021-2022.
- 5. It is resolved to continue following Teaching and Evaluation methods for Academic year 2022-2023.

### **Teaching methods:**

Besides the conventional methods of teaching, we use modern technology i.e. using of LCD projector, display on U boards etc, for better understanding of concepts.

## **Evaluation of a student is done by the following procedure:**

## Internal Assessment (IA)I B.Com (General ,Computers& e-Commerce)

• Out of maximum 100 marks in each paper 25 marks shall be allocated for internal assessment for V.B.Com (General ,Computers& e-Commerce ). Out of these 25 marks, 20 Marks are allocated for announced tests (i.e. IA-1 & IA-2). Two announced tests will be conducted and average of these two tests shall be deemed as the marks obtained by the student, and remaining 5 marks are allocated for the assignment. There is no minimum passing for IA.

#### Internal Assessment (IA)II&III B.Com (General & Computers)

• Out of maximum 100 marks in each paper 30 marks shall be allocated for internal assessment B.Com (General & Computers). Out of these 30 marks, 20 Marks are allocated for announced tests (i.e. IA-1 & IA-2). Two announced tests will be conducted and average of these two tests shall be deemed as the marks obtained by the student, 5 marks allocated on the basis of candidate's percentage of attendance and remaining 5 marks are allocated for the assignment. There is no minimum passing for IA.

## **Semester End Examinations (SEE)**

- The Semester Examinations will be in the form of a comprehensive examination covering the entire syllabus in each subject. It will be of 3 hours duration, with maximum 75 marks, irrespective of the number of credits allotted to it.
- Even though the candidate is absent for two IA exams/obtained zero marks, the external marks are considered (if he/she gets 40/70) and the result shall be declared as 'PASS'
- The pass mark shall be 30 out of 75 in the Semester end examination for I B.Com (General ,Computers & e-Commerce)
- The pass mark shall be 28 out of 70 in the Semester end examination for II & III.B.Com and (General & Computers)
- The maximum marks for each Paper shall be 100.(Internal 30 + External 70)
- 6. Discussed and recommended to organize certificate course online/offline, seminars, Guest lectures, Online Examinations and Workshops to upgrade the knowledge of students for Competitive Examinations for the approval of the Academic Council.
- 7. It is resolved to follow further changes if any in the Syllabus by the Competent Authority

Chairman

## **Programme Specific Outcomes (PSO)**

**PSO1.** Getting the knowledge and the importance of accounting and auditing Standards for the reliability of financial statements.

**PSO2**Interpret the legal and environmental aspects of business and Analyze quantitative data in order to take business decisions

**PSO3.** Empowering the student to understand the accounting practices and Procedures followed by different business entities.

**PSO4.** Promising the Practical skills for a bright career as accounting officers, computer professionals, audit assistants, businessmen, entrepreneurs, managers with required knowledge in computers.

**PSO5.** Knowledge of major theories and models in key areas which motivate them to pursue higher studies / face competitive exams like SSC,P.C,BANK,R.B./ professional courses like CA,CS, ICWA and other courses.

### **Program outcomes (Pos)**

**PO1.** Critical Thinking: Knowledgeable in the core disciplines of Commerce, Economics and Business through a number of specializations and practical exposure enables them to face the challenges in the field of Commerce

**PO2. Effective Communication:** Demonstrate proficiency in communicating competently in groups and organizations in English and in one Indian language,

**PO3. Effective Citizenship**: Ability to act with an informed awareness of issues and participate in civic life through volunteering.

**PO4.Value- based development**: Recognize values such as justice, trust, equity, fairness, kindness and, understand the moral Dimensions of your decisions, and accept responsibility for them.

**PO5. Environment and Sustainability**: Understand the issues of environmental contexts and Sustainable development.

**PO6. Self-directed and Life-long Learning:** promoting continuous development and improvement of the knowledge and skills needed for employment and personal fulfillment

## SEMESTER – I

Course Code	Title of the Course	Instructi on Hours per week	Credit s	Evaluation		ion
				CIA	Ş	SEE
				MAR	MARK	DURATIO
				KS	$\mathbf{S}$	N
		1				
COMT11B	Fundamentals of Accounting (Gen, CA & E-Com)	5	4	25	75	3 Hrs.
COMT12A	Business Organization and Management (Gen, CA & E-com)	5	4	25	75	3 Hrs.
COMT13	Business Environment(Gen)	5	4	25	75	3 Hrs.
COMT14S	Insurance promotion (Gen, CA & E-Com)	2	2	10	40	2Hrs



## Vuyyuru-521165. NAAC reaccredited at 'A' level Autonomous -ISO 9001 – 2015 Certified

TITLE OF THE PAPER: Fundamentals of Accounting

Semester: I

Course Code	COMT11B	Course Delivery Method	Class Room / Blended Mode -
			Both
Credits	4	CIA Marks	25
No. of Lecture Hours / Week	5	Semester End Exam Marks	75
Total Number of Lecture Hours	75	Total Marks	100
Year of Introduction:	Year of Offering: 2022 - 23	Year of Revision:	Percentage of Revision: 0%
CLASS:	I.B.COM., (gen/com	puter/E-commerce)	

### **Learning Outcomes:**

- 1) The main objective of fundamental accounting is to prepare final accounts, otherwise known as the financial statements
- 2) To provide information that is useful for making business and economic decisions
- 3. The students of this course will be active learners and develop awareness of emerging trends in fundamentals of accounting,
- 4. The course will provide decision making skills to the students in the financial analysis context,
- 5. This course will enable the students to combine theoretical knowledge and practice of fundamentals of accounting.

### **COURSE OUTCOMES:**

At the end of the course, the student will able to

- CO 1: Identify transactions and events that need to be recorded in the books of accounts.
- CO 2: Equip with the knowledge of accounting process and preparation of final accounts of sole trader.
- CO 3: Develop the skill of recording financial transactions and preparation of reports in accordance with GAAP.
- CO 4: Analyze the difference between cash book and pass book in terms of balance and make reconciliation.
- CO 5: Critically examine the balance sheets of a sole trader for different accounting periods.

## **Syllabus**

Unit	Learning Units	Lecture Hours
I	Introduction: Need for Accounting – Definition – Objectives, – Accounting Concepts and Conventions – GAAP - Accounting Cycle - Classification of Accounts and its Rules – Bookkeeping and Accounting - Double Entry Book-Keeping - Journalizing - Posting to Ledgers, Balancing of Ledger Accounts (including Problems).	15
II	Subsidiary Books: Types of Subsidiary Books - Cash Book, Three-column Cash Book- Petty Cash Book (including Problems).	15
III	<b>Trial Balance and Rectification of Errors:</b> Preparation of Trial balance - Errors – Meaning – Types of Errors – Rectification of Errors – Suspense Account (including Problems)	15
IV	Bank Reconciliation Statement: Need for Bank Reconciliation - Reasons for Difference between Cash Book and Pass Book Balances- Preparation of Bank Reconciliation Statement - Problems on both Favourable and Unfavorable Balance (including Problems).	15
V	<b>Final Accounts: Preparation of Final Accounts:</b> Trading account – Profit and Loss account – Balance Sheet – Final Accounts with Adjustments (including Problems).	15

## **Test Book Prefer:**

1. Financial Accounting By: S.P.Jain & K.L. Narang. Kalyani Publishers – New Delhi.

## **Reference text books:**

- 2. Financial Accounting Himalaya Publishers
- 3. Financial Accounting Pragthi prakesh Publishers

## **Suggested Co-Curricular Activities:**

- 1. Quiz Programs
- 2. Problem Solving Exercises
- 3. Seminar
- 4. Group Discussions on problems relating to topics covered by syllabus
- 5. Collection of proforma of bills and promissory notes
- 6. Examinations (Scheduled and surprise test)
- 7. Bridge Course for Non-commerce Students



## **Vuyyuru-521165.**

### NAAC reaccredited at 'A' level

Autonomous -ISO 9001 - 2015 Certified

## **Model Question Paper**

Commerce I B.Com (Gen, CA &e-Com)	Semester-I	COMT11B
-----------------------------------	------------	---------

### **Fundamentals of Accounting**

Max. Marks: 75

## **SECTION - A**

#### Answer any FIVE of the following.

 $5 \times 5 = 25$ 

- 1. State any 5 advantages of Accounting. (CO1, L1)
- 2. Explain various types of Accounts and its rules. (CO1, L2)
- 3. Uses of Subsidiary Books. (CO2, L1)
- 4. Define 'Contra Entry'. What are the circumstances for passing contra entry? (CO2, L1)
- 5. Explain the methods for preparing Trial Balance? (CO3, L2)
- 6. Explain the 'Suspense account'. (CO3, L1)
- 7. Examine the need for Bank Reconciliation Statement. (CO4, L2)
- 8. Treatment of Outstanding and prepaid Expenses in final account. (CO5, L1)

#### **SECTION - B**

#### Answer the following

 $5 \times 10 = 50$ 

#### Unit - I

- 9. A) Distinguish between Book Keeping and Accounting. (CO1, L2) (OR)
- B) Journalise the following transactions of Mr.Ramprasad. (CO1,L3)
- 2006 April 1 Ram prasad started business with cash Rs.50,000, furniture Rs.15,000 and stock Rs 10,000
  - 2 Opened current account with Andhra Bank Rs.20,000
  - 3 Received from Ragavan, a treasury order for Rs.1,000 and paid into bank.
  - 5 Sold goods to Rama Rao for Rs 3,000
  - 6 Drew from Bank for office use Rs.2,000
  - 9 Sold goods for cash Rs.1,200-and out of that paid Rs.800 into

Bank

- 10 Typewriter purchased by cheque Rs.5,000
- 12 Purchased goods from Sudhakar for Rs. 6,000 and paid cash Rs. 2,000
- 14 Returned goods to Sudhakar Rs.200
- 16 Purchased pen, pencil, paper and ink for Rs. 500 and paid by cheque
- 19 Sold goods to Krishna Rs.1,500 and received cash Rs.500 from him
- 22 Rama Rao became insolvent and 50% of the amount due is received.

### Unit - II

10. A) Explain the different types of Subsidiary Books. (CO2, L2)

B) Enter the following transactions in a Triple Column Cash Book. (CO2,L3) 2006

Jan. 1 Cash in hand Rs. 5,374, Balance at bank Rs. 15,490

- 3 Cash Sales Rs. 6,400
- 5 Paid into bank Rs. 7,000
- 6 Received a cheque for Rs. 700 from Satyam
- 8 Paid into bank Satyam's cheque
- 10 Paid to Anurag by cheque Rs. 980 and discount allowed by him Rs. 20.
- 12 Cash purchased Rs. 2,500
- 14 Withdrew from bank for office use Rs. 5,000
- 15 Received cheque for Rs. 950 from Lakshman allowed him discount Rs. 50
- 18 Cash Sales Rs. 7,500
- 19 Paid into bank Lakshman's cheque and Cash Rs. 4,000.
- 21 Cash paid for Stationery Rs. 120.
- 23 Paid Commission to Rakesh Rs. 500
- 25 Received cheque for Rs. 1,000 from Mohan and Paid the same into Bank.
- 27 Lakshman's cheque dishonoured.
- 29 Drew a cheque for Rs. 800 for personal use.
- 31 Paid Salaries by cheque Rs. 1,500 and by cash Rs. 500.
- 31 Bank charges Rs. 20 and Insurance Premium Rs. 520 as shown in Pass Book.

### <u>Unit – III</u>

11. A) Define an Error? State the different types of Errors? (CO3, L2)

(OR)

- b) A book keeper prepared a Trail Balance on 31st December, 2006 which showed a difference of Rs. 140 (excess credit). The difference was placed to a suspense account. The following errors were subsequently located.
- a) A sale of goods to Raja for Rs. 600 had been posted to the wrong side of his account.
- b) A purchase of goods for Rs. 1,640 from Uma has been posted to the personal account as Rs. 640.
- c) A credit sale of old furniture for Rs. 150 had been passed in sales day book.
- d) The discount received account had been cast short Rs. 60.
- e) Payment of rent Rs. 340 was debited to the personal account of the landlord.

Pass Journal entries to rectify the errors and prepare the suspense account. (CO 3 L4)

#### **Unit - IV**

12. A) Explain the causes for the distinction between Cash book and Pass book balance? (CO4, L2)

(OR)

- B) On 31st March 2006 the bank balance of Dinesh Agnihotri appeared at Rs. 7,654 as per the bank columns of the cash book. On reconciling with the pass book, the following facts were ascertained:
  - 1. That out of the cheques for Rs. 1,800 issued by him on 26th March, cheques worth Rs. 400 were presented to the bankers before 31st March and those worth Rs.500 were presented on 11th April. The other cheques were not so far cashed.
  - 2. That a Bill Receivable for Rs. 1,000 was realised by the bankers on 29th March, but no corresponding entry was passed in the cash book.
  - 3. That out of the up country cheques for Rs.2,800 paid in on 28th March, one cheque for Rs. 900 was not yet credited by the bankers.

- 4. That debit in respect of the bank charges amounting to Rs. 92.50 and credits in respect of interest on investment for Rs. 150 and dividends realised Rs. 800 were not passed through the cash book.
- 5. That a wrong debit of Rs. 350 relating to some other account appeared in pass book.

You are required to ascertain the bank balance shown by the bank pass book on 31st March 2006. (CO4,L3)

## Unit - V

.A. Explain the procedure for preparation of Final accounts for a sole trader.(CO5, L2)

(OR)

B. From the following Trial Balance of Smt. Girija Stores, prepare final accounts for the year ending 31-12-2015. (CO 5,L4)

Trial Balance				
<b>Debit Balance</b>	Amount	Credit Balance	Amount	
Purchases	70,000	Sales	1,00,000	
Sales Returns	1,000	Capital	80,000	
Carriage	500	Purchase returns	2,000	
Salaries	1,500	Creditors	25,000	
Rent	1,000	Commission	2,000	
Insurance	500	Provision for bad debts	2,100	
Debtors	20,000	Bills payable	5,000	
Plant & Machinery	50,000			
Furniture	9,000			
Cash at Bank	20,000			
Opening Stock	25,000			
Bills receivable	16,000			
Wages	1,100			
Advertisement	500			

2,16,100 2,16,100

## **Adjustments:**

- 1. Closing stock Rs 30,000
- 2. Outstanding salaries Rs.200
- 3. Depreciate Machinery by 10%, Furniture by 5%.
- 4. Provide 5% reserve for bad debts on debtors.
- 5. Prepaid wages Rs.100.



## Vuyyuru-521165. NAAC reaccredited at 'A' level Autonomous -ISO 9001 – 2015 Certified

TITLE OF THE PAPER: Business Organization and Management Semester: I

Course Code	COMT12A	•	Class Room / Blended Mode - Both
Credits	4	CIA Marks	25
No. of Lecture Hours / Week	5	Semester End Exam Marks	75
Total Number of Lecture Hours	75	Total Marks	100
Year of Introduction:	Year of Offering: 2022 - 23	Year of Revision:	Percentage of Revision: 0%
CLASS:	I.B.COM., (gen/com	puter/E-commerce)	

#### **Course Objectives:**

**CO1**-Recall the basic knowledge on conceptual areas such as commerce trade and industry of different types of business organizations. (PO4, PO5)

CO2-Have a demonstrated understanding on nature purpose and importance of different types of organizations.(PO4, PO5)

CO3-Articulate the fundamentals of joint-stock company as per companies Act 2013. (PO2, PO4, PO5)

CO4-Appraise the documentation and incorporation stages of a company. (PO2, PO4, PO5)

CO5-Discuss and implement the managerial traits and talents essential for managing business. (PO1, PO4, PO5)

### **Learning Outcomes:**

At the end of the course, the student will be able to

- Understand different forms of business organizations.
- Comprehend the nature of Joint Stock Company and formalities to promote a Company.
- Describe the Social Responsibility of Business towards the society.
- Critically examine the various organizations of the business firms and judge the best amongthem.
- Design and plan to register a business firm. Prepare different documents to register a company at his own.
- Articulate new models of business organizations.

## **Syllabus**

Unit	Learning Units	Lecture Hours
I	Introduction Concepts of Business, Trade, Industry and Commerce: Business – Meaning, Definition, Features and Functions of Business - Trade Classification – Aids to Trade – Industry Classification and Commerce - Factors Influencing the Choice of Suitable form of Organization.	15
II	Forms of Business Organizations: Features, Merits and Demerits of Sole Proprietor Ship and Partnership Business - Features Merits and Demits of Joint Stock Companies - Public Sector Enterprises (PSEs) - Multinational Corporations (MNCs)- Differences between Private Limited Public Limited Company.	1.5
III	Company Incorporation: Preparation of Important Documents for Incorporation of Company - Certificate of Incorporation and Certificate of Commencement of Business - Contents of Memorandum and Articles of Association – Content of Prospectus.	15
IV	Management: Meaning Characteristics - Fayol's 14 Principles of Management - Administration Vs. Management - Levels of Management.	15
V	<b>Functions of Management:</b> Different Functions of Management - Meaning – Definition – Characteristics Merits and Demits of Planning - Principles of Organization – Line and staff of Organization.	15

#### **Text book:**

Business Organization and management – R.K.Sharma, Monika Aggarwal, RahulSharma.

#### Reference Books:

- 1. Business Organization C.D.Balaji and G. Prasad, Margham Publications, Chennai.
- 2. Business Organization -R.K.Sharma and Shashi K Gupta, KalyaniPublications.
- 3. Business Organization & Management: Sharma Shashi K. Gupta, Kalyani Publishers.

## **Curricular Activities:**

<u>Classroomactivities</u>: Face to face interactions in the class, conventional chalk dust method ofteaching, using audio visual aids, synchronous, asynchronous and hybrid method of online, teaching by using suitable platform, spot tests, listing assignments, conduct quizzes, Google class rooms organizing group discussions, preparing question banks.

<u>Library activities:</u> Reading books, journals and magazines, glancing question papers of previous Years. Organization of activities like seminars, workshops and conferences

#### Co-Curricular Activities:

- ➤ Book Reading, Student Seminars, Debates
- Quiz Programme
- Assignments Field studies (Individual/Group)



## Vuyyuru-521165. NAAC reaccredited at 'A' level Autonomous -ISO 9001 – 2015 Certified

## **Model Question Paper**

Commerce	I B.Com (Gen, CA &e-Com)	Semester-I	COMT12A

Title of the Paper: Business Organisation and Management

Time: 3 Hours Max. Marks:75M

## Section – A

## Answer any FIVE of the following.

5x5=25

- 1. Explain the characteristics of Business. CO1, L1
- 2. Explain the types of Industries. CO1, L1
- 3. Explain the features of Sole proprietor. CO2, L1
- 4. What is partnership deed? CO2, L1
- 5. Define Joint Stock Company. What are its features? CO3, L1
- 6. Articles of Association. CO3, L1
- 7. Define Levels of Management. CO4, L1
- 8. Explain Merits of Planning. CO5, L1

### Section – B

### Answer the following.

5x10=50

### <u>Unit - I</u>

9. A). What are the various types of Industries? CO1,L1

OR

B). Distinguish between Trade, Commerce and Industry. CO1, L2

## <u>Unit - II</u>

10. A). Define Partnership firm. What are the characteristics of a partnership of the form of organization? **CO2**, **L1** 

OR

B). Distinguish between private company and public company. CO2, L2

## <u>Unit - III</u>

- 11. A) What is Memorandum of Association? What are its contents? **CO3**, **L1** 
  - B). Distinguish between Memorandum of Association and Articles of Association. CO3, L2

## <u>Unit - IV</u>

12. A) Explain Henry Fayol's Principles of Management. CO4, L1

OR

B) Define Management. Distinguish between Administration and Management. CO4, L2

## <u>Unit - V</u>

13. A) Define Planning. What are its characteristics? CO5, L1

OR

B) Define Organisation. What are the principals of Organisation? CO5, L1



## Vuyyuru-521165. NAAC reaccredited at 'A' level Autonomous -ISO 9001 – 2015 Certified

TITLE OF THE PAPER: Business Environment

Semester: I

Course Code	COMT13	•	Class Room / Blended Mode - Both
Credits	4	CIA Marks	25
No. of Lecture Hours / Week	5	Semester End Exam Marks	75
Total Number of Lecture Hours	75	Total Marks	100
Year of Introduction:	Year of Offering: 2022 - 23	Year of Revision:	Percentage of Revision: 0%
CLASS:	I.B.COM., (gen)	<u>,                                      </u>	1

## **Course Objectives:**

- This course aims at acquainting the students with emerging issues in business at the National and International level in the light of policies of liberalization and Globalization.
- evaluate the economic, social political and legal environment components in business decision making.

#### **Course Outcomes:**

**CO1:** Understand how an entity systematically explores the external environment in which business operates.

**CO2:** To enlighten/familiarize the impact of economic environment and its effect on government policies for development of business.

**CO3:** To acquire specialized knowledge relating to economic policies in India.

**CO4:** critically examine the economic, social political and legal environment components in business decision making.

CO5: synthesize multiple perspective to formulate responses to opportunities and institutions in international environment.

## Syllabus Business Environment

Unit	Learning Units	Lecture Hours
I	Overview of Business Environment: Business Environment – Meaning – Characteristics – Scope -Macro and Micro Dimensions of Business Environment -Environmental Analysis- Purpose & Techniques.	15
II	Economic Environment: Economic Environment – Nature of the Economy – Structure of Economy – Economic Policies & Planning the Economic Condition – NITI Ayog – National Development Council – Five Year Plans	15
III	<b>Economic Policies:</b> Economic Reforms and New Economic Policy – New Industrial Policy – Competition Law – Fiscal Policy – Objectives and Limitations – Monetary Policy and RBI	15
IV	<b>Social, Political and Legal Environment:</b> Concept of Social Responsibility of Business towards Stakeholders - Demonetization, GST and their Impact - Political Stability - Legal Changes.	15
V	<b>Global Environment:</b> Globalization – Meaning – Role of WTO – WTO Functions -IBRD– Trade Blocks, BRICS, SAARC, ASEAN in Globalization	15

Text book: . Rosy Joshi and SangamKapoor : Business Environment

#### **Reference Books**

- 1. K. Aswathappa: Essentials of Business Environment, Himalaya PublishingHouse
- 2. Francis Cherunilam: Business Environment, Himalaya Publishing House
- 3. Dr S Sankaran: : Business Environment, MarghamPublications Co-curricular activities
  - Seminar on overview of business environment
  - ♦ Debate on micro v/s macro dimensions of businessenvironment
  - ♦ Seminar on Monetary policies of RBI
  - Debate on social, political and legalenvironment
  - Group Discussions on Global environment and its impact onbusiness
  - ◆ To learn about NITI Ayog and National DevelopmentCouncil
  - Seminars on Economic policies like New Industrial policy, Fiscal policyetc.
  - ◆ Reports on WTO,BRICS, SAARC



## Vuyyuru-521165. NAAC reaccredited at 'A' level Autonomous -ISO 9001 – 2015 Certified

### **Model Question Paper**

Commerce I B.Com (Gen)	Semester-I	COMT13
------------------------	------------	--------

#### **Business Environment**

Time: 3 Hours Max Marks: 75M

#### **Section A**

## Answer any five of the following

5 X 5M = 25M

- 1. What are the objectives of Business Environment. (CO1, L1)
- 2. Write the features of socialism (CO1, L1)
- 3. Write about National Development Council (CO2, L1)
- 4. Explain the functions of NITI Aayog (CO2, L2)
- 5. Describe about the structure of Indian Economy (CO3, L2)
- **6.** List out the revenue sources to State Government (CO3, L1)
- 7. What is Political Environment (CO4, L1)
- 8. Explain BRICS (CO5, L2)

#### **Answer the following**

5 X 10M = 50M

#### Unit - I

- 9. A) What is Business Environment? Explain the characteristics of Business Environment. (CO1, L1) (or)
  - B) Explain micro and macro environmental factors of business environment? (CO1, L2)

#### Unit - II

10. A) Define economic growth? What are the determinants of economic growth? (CO2, L1)

(or)

B) Distinguish between NITI Aayog & Planning Commission. (CO2, L2)

## **Unit - III**

11. A) Write about the monetary policy in India. (CO3, L2)

(or)

B) Explain Competition Act, 2002. (CO3, L1)

## Unit - IV

12. A) Write about the social responsibility of business. (CO4, L1)

(or)

B) Explain the Impact of Demonetization on Indian Economy (CO4, L2)

## Unit - V

13. A) Explain the role of WTO. (CO5, L2)

(or)

**B)** What is Globalization? Explain its Features. (CO5, L2)



Vuyyuru-521165. NAAC reaccredited at 'A' level Autonomous -ISO 9001 – 2015 Certified

TITLE OF THE PAPER: INSURANCE PROMOTION

**Semester: I** 

Course Code	COMT14S	Course Delivery Method	Class Room / Blended Mode - Both	
Credits	2	CIA Marks	10	
No. of Lecture Hours / Week	2	Semester End Exam Marks	40	
Total Number of Lecture Hours	30	Total Marks	50	
Year of Introduction:	Year of Offering: 2022- 23	Year of Revision: 2022-23	Percentage of Revision: 0%	
Class:	II.B.Com., (gen/comp/e-com)			

## **Learning Outcomes**:

After successful completion of the course, students will be able to;

- 1. Understand the online business and its advantages and disadvantages
- 2. Recognize new channels of marketing, their scope and steps involved
- 3. Analyze the procurement, payment process, security and shipping in online business
- 4. Create new marketing tools for online business
- 5. Define search engine, payment gateways and SEO techniques.

## **Syllabus**

## **INSURANCE PROMOTION**

Unit	Learning Units	Lecture Hours
I	Introduction of Insurance - Types of insurances. Growth of Insurance sector in India - Regulatory mechanism (IRDA) - Its functions	10
II	Life Insurance plans. Health insurance plans. Products and features. Contents of documents—Sales Promotion methods—Finding prospective customers—Counselling—Helping customers in filing—Extending post-insurance service to customers	10
III	General Insurance - It's products (Motor, Marine, Machinery, Fire, Travel and Transportation) and features. Contents of documents.  Dealing with customers – Explaining Products to Customers - Promoting Customer loyalty. Maintenance of Records.	10

## **Reference books:**

- 1. Principles of Insurance, Himalaya publishing House
- 2. Principles and Practice of Insurance,
- 3. Fundamentals of insurance,
- 4. Life and General Insurance Management,
- 5. Financial services, Tata McGraw hill
- 6. Insurance Principles and Practices, Sultan Chand &Son

### AG & SG SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE (AUTONOMOUS),

#### **VUYYURU- 521 165**

(MANAGED BY SIDDHARTHA ACADEMY OF GENERAL & TECHNICAL EDUCATION VIJAYAWADA)

Commerce	COMT14S	2022-2023	I.B.Com(Gen,Comp & e-com)
----------	---------	-----------	------------------------------

SEMESTER -I

**Model Paper** 

# INSURANCE PROMOTION Skill Development Course

Max. Time: 2 HOURS SECTION – A Max. Marks: 40

Answer any **TWO** of the following questions

2x5=10M

- 1. Define Insurance?
- 2. Explain about IRDA
- 3. What are the advantages of Health Insurance?
- 4. What is marine Insurance

## SECTION - B

Answer any **THREE** of the following questions

3x10=30M

- 9. Explain different types of Insurance?
- 10. What are the differences between General insurance and life insurance?
- 11. What are the differences between Endowment policies and Term policies?
- 12. Explain post insurance services to customer.
- 13. What are the features of General insurance?
- 14. Explain different types of General insurance.

# AG & SG SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE (AUTONOMOUS), VUYYURU- 521 165

(MANAGED BY SIDDHARTHA ACADEMY OF GENERAL & TECHNICAL EDUCATION VIJAYAWADA)

Commerce	COMT14S	2022-2023	I.B.Com(Gen/Comp&E- Com)
----------	---------	-----------	-----------------------------

## SEMESTER -I

## **Guidelines to the paper setter**

## INSURANCE PROMOTION Skill Development Course

Marks	UNIT-I	UNIT-II	UNIT-III
	Introduction of Insurance	Life Insurance plans	General Insurance
5Marks	2	1	1
10Marks	2	2	2
Weightage	30	25	25

## SEMESTER – III

Course Code	Title of the Course	Instructi on Hours per week	Credit s	Evaluation		
				CIA	,	SEE
				MAR	MARK	DURATIO
				KS	S	N
		ı	L	L	ı	
COMT37	Advanced Accounting (Gen & CA, e-com)	5	4	25	75	3 Hrs.
COMT38	Business Laws (Gen & CA, e-com)	5	4	25	75	3 Hrs.
COMT32	Business Statistics (Gen & CA, e-com)	5	4	25	75	3 Hrs.
COMT39	Goods and Service Tax (Gen)	5	4	25	75	3Hrs.
COMT 31S	Online Business (Gen & CA, e-com)	2	2	10	40	2Hrs



## Vuyyuru-521165. NAAC reaccredited at 'A' level Autonomous -ISO 9001 – 2015 Certified

TITLE OF THE PAPER: Advanced Accounting

**Semester: III** 

Course Code	COMT37		Class Room / Blended Mode - Both
Credits	4	CIA Marks	25
No. of Lecture Hours / Week	5	Semester End Exam Marks	75
Total Number of Lecture Hours	75	Total Marks	100
Year of Introduction:	Year of Offering: 2022 - 23	Year of Revision:	Percentage of Revision: 0%
CLASS:	II.B.COM., (gen/con	nputer/e-commerce)	-

Course Prerequisites (if any): Intermediate level

## Course Description: Course Objectives:

- 1. Learn the criteria for identifying Revenue Expenditure and distinguishing from Capital Expenditure and understand the linkage of such distinction with the preparation of Final Accounts.
- 2. Understand the special features of Instalment system and also analyses the distinction between the Hire Purchase System and Instalment System.
- 3. Understand the features of Partnership firm and the need for valuation of goodwill as well as revaluation of Assets and Liabilities.

**Course Outcomes:** At the end of this course, students should be able to:

CO1: Student will be able to understand different situations to calculate interest on various installments and understand need for re-possession and the procedure in case of default.-PO5

CO2- Student will be able to understand Profit & Non-profit concern and to ascertain the surplus/deficit relating to various non-trading concerns –PO6

CO3-Student will get the knowledge of partnership business, its accounts and modes of settlement in case of partnership restructuring.- PO7

CO4- Student will acquire the capacity to settle the accounts in case of dissolution by realization of various assets.-PO5

CO5- Student will obtain the knowledge of branch accounting procedure and the process of conversion of foreign branch transactions into Indian currency.-PO7

### **Syllabus**

Unit	Learning Units	Lecture Hours
I	Accounting for Non Profit Organizations: Non Profit Entities- Meaning - Features of Non-Profit Entities —Provisions as per Sec 8 - Accounting Process- Preparation of Accounting Records - Receipts and Payments Account- Income and Expenditure Account - Preparation of Balance Sheet (including problems).	15
II	Single Entry System: Features – Differences between Single Entry and Double Entry – Disadvantages of Single Entry- Ascertainment of Profit and Preparation of Statement of Affairs (including Problems)- Conversion of Single entry to Double entry system (Simple Problems).	15
III	Hire Purchase System: Features –Difference between Hire Purchase and Instalment Purchase Systems - Accounting Treatment in the Books of Hire Purchaser and Hire Vendor - Default and Repossession (including Problems).	15
IV	<b>Partnership Accounts-I:</b> Meaning — Partnership Deed - Fixed and Fluctuating Capitals-Accounting Treatment of Goodwill - Admission and Retirement of a Partner (including problems).	15
V	<b>Partnership Accounts-II:</b> Dissolution of a Partnership Firm – Application of Garner v/s Murray Rule in India – Insolvency of one or more Partners (including problems).	15

#### **Textbook:**

# 1. S.P JAIN AND K.L NARANG, ADAVNCED ACCOUNTANCY, KALYANI PUBLISHERS Recommended Reference book:

- 1. SN Maheswari& SK Maheswari, Financial Accounting, Vikas Publications.
- 2. R.L. Gupta & V.K. Gupta, Principles and Practice of Accounting, Sultan Chand & Sons.
- 3. S.N.Maheshwari&V.L.Maheswari, Advanced Accountancy (Vol-II), Vikas publishers.
- 4. S.P. Jain & K.L Narang, Accountancy–III, Kalyani Publishers.

Course Delivery method: Face-to-face / Blended

Course has focus on: Employability

## Websites of Interest: Co-curricular Activities:

- Quiz Programs
- Co-operative learning
- Seminar
- Visit a single-entry firm, collect data and Creation of Trial Balance of the firm
- Visit Non-profit organization and collect financial statements
- Critical analysis of rate of interest on hire purchase schemes
- Visit a partnership firm and collect partnership deed
- Debate on Garner v/s Murray rule in India and outside India
- Group Discussions on problems relating to topics covered by syllabus
- Examinations (Scheduled and surprise tests) on all units



## **Vuyyuru-521165.**

## NAAC reaccredited at 'A' level

Autonomous -ISO 9001 - 2015 Certified

## Model Question Paper Advanced Accounting

Commerce II B.Com (Gen, CA &e-Com)	Semester-III	COMT37
------------------------------------	--------------	--------

Max.:75 Marks Min. Pass: 30 Marks

## Section - A

## Answer any Five of the following

 $5 \times 5 = 25 \text{ Marks}$ 

- 1. Explain Donations. (CO1, L1)
- 2. Write about Legacies. (CO1, L1)
- 3. Briefly explain about Accounting from Incomplete Records. (CO2, L1)
- 4. What is meant by Repossession of Goods? (CO3, L1)
- 5. Define Installment Purchase System. (CO3, L1)
- 6. What are Fixed and Fluctuating Capital Methods. (CO4, L1)
- 7. Explain the Goodwill treatment in case of Admission of a new partner. (CO4, L1)
- 8. What is Insolvency of partner. (CO5, L1)

## **Section - B**

#### Answer the following questions

 $(5 \times 10 = 50 \text{ Marks})$ 

#### Unit I

9. (a) What are the differences between Receipts and Payments Account and Income and Expenditure Account? (CO1, L2)

(Or)

(b) The following is the Receipts and Payments account of a Hospital for the year ended 31st December, 2015, prepare Income and Expenditure account and a Balance sheet as at the date: (CO1, L3)

## Receipts and Payments Account for the year ended 31st December 2015

Receipts	Amount	Payments	Amount
To Cash in hand	3,565	By Medicines	15,295
To Subscriptions	23,998	By Doctors honorarium	4,500
To Donations	7,250	By Salaries	13,750
To Interest on investments @7%	3,500	By Petty expenses	230
To Proceeds from charity	5,225	By Equipment	7,500
		By Expenses on charity show	375
		By Cash in hand	1,888
	43,538		43,538

Ad	lditional information:	1.1.2015	31.12.2015
a.	Subscriptions due	120	140
b.	Subscriptions received in advance	32	55
c.	Stock of medicines	4,405	4,870
d.	Estimated value of equipment	10,600	15,800
e.	Buildings (Cost less depreciation)	20,000	19,000

#### **Unit II**

- 10. (a) What is Single Entry System? What are the features of Single Entry System? (CO1, L1) (Or)
  - (b) From the following details, prepare Trading, Profit and Loss Account and Balance Sheet.

Particulars	On 31.3.2019	On 31.3.2020
Stock	25,000	12,500
Debtors	62,500	87,500
Cash	6,250	10,000
Furniture	2,500	2,500
Creditors	37,500	43,750

Bad debts Rs.1,250; Discount received Rs.3,750; Discount allowed Rs.2,500; Sundry expenses Rs.7,500; Payments to creditors Rs.1,12,500; Received from Debtors Rs.1,33,750; Drawings Rs.10,000; Sales returns Rs.3,750; Purchases returns Rs.1,250. Charge depreciation on furniture @ 5% p.a. (CO2, L3)

#### **Unit III**

- 11. (a) What is Hire Purchase System? Explain the features of Hire Purchase System. (CO3, L1) (Or)
  - (b) The Madras Transport Company purchased motor car from the Bombay Motor Co. on hire purchase agreement on 1st January 2013, paying cash Rs.10,000 as down payment and agreeing to pay further three instalments of Rs.10,000 each on 31st December each year. The cash price of the car is Rs.37,250 and the Bombay Motor Company charges interest as depreciation on the reducing instalment system. Prepare necessary accounts in the books of Madras Transport Company. (CO3, L2)

#### Unit IV

- 12. (a) What is a Partnership Deed? What are the contents in Partnership Deed? (**CO4, L1**) (Or)
- (b) The following is the Balance Sheet of Harshitha and Sindhu who had been sharing profit and losses in the ratio of 3:2. (CO4, L3)

Liabilities	Amount	Assets	Amount
Creditors	20,000	Cash	3,000
General Reserve	15,000	Bank	7,000
Bills Payable	5,000	Debtors	10,000
Capital Accounts		Furniture	20,000
Harshitha	40,000	Machinery	25,000
Sindhu	20,000	Buildings	35,000
	1,00,000	-	1,00,000

They agreed to take Sravani as a partner on the following conditions:

- a) Sravani pay Rs. 10,000 as her capital for 1/4th share in the future profits.
- b) Provision for doubtful debts to be created on debtors 10%.
- c) Deprecation on furniture 5%, on machinery 10%.
- d) Increase value of building by 20%.
- e) Goodwill to be valued Rs.75,000.

Prepare necessary ledger accounts and balance sheet after entry of new partner.

#### Unit V

## 13. (a) Briefly explain the rule in Garner v/s Murray case. (CO5, L2)

(Or)

(b) The following is the Balance Sheet of P Q and R on 31st December 2020, the partners sharing profits in the ratio of 5:3:2. (CO5, L4)

Balance Sheet of P,Q & R as at 31st December 2005

Liabiliti	es	Rs.	Assets		Rs.
Creditors		30,000	Cash at Bank		6,000
Bills Payable		7,000	Sundry Debtors	20,000	
Loan from P		30,000	Less Provision for		
General Reserve		15,000	doubtful debts	1,000	19,000
Capital Accounts:			Stock		30,000
P	30,000		Investments		10,000
Q	25,000		Fixtures		2,000
R	15,000	70,000	Plant		35,000
			Freehold Property		50,000
		1,52,000			1,52,000

The Partnership was dissolved, and the assets realised the following amounts:

Stock and investments realised 10 percent less than the book values. Debtors realised Rs.17,500 and Plant Rs.30,000. Freehold property was sold for Rs.85, 000. Fixtures were taken over by P at an agreed value of Rs.1, 200. Creditors were paid off at a discount of 5 percent. Q agreed to pay the bills payable. Expenses of realisation amounted to Rs.1, 000.

Pass Journal entries to give effect to the above and show the necessary ledger accounts.



## Vuyyuru-521165. NAAC reaccredited at 'A' level Autonomous -ISO 9001 – 2015 Certified

TITLE OF THE PAPER: Business Law

Semester: III

Course Code	COMT38	Course Delivery Method	Class Room / Blended Mode -
			Both
Credits	4	CIA Marks	25
No. of Lecture Hours / Week	5	Semester End Exam Marks	75
Total Number of Lecture Hours	75	Total Marks	100
Year of Introduction:	Year of Offering: 2022 - 23	Year of Revision:	Percentage of Revision: 0%
CLASS:	II.B.COM., (gen/con	nputer/e-commerce)	

**Prerequisites:** The students opting for this course should have some basic knowledge of law relating to the economic laws. The student is expected to adopt business customs and traditions with the existing laws and the amendments.

## **Course Objectives:**

- 1. The objective of this course is to acquaint the students with basic laws to be followed at the time of undertaking the business activities
- 2. The objective of this course is to acquaint the students with different forms of business organisations in the business field and the law relating to their incorporation and operations.
- 3. The objective of this course is to acquaint the students with the technical implications with reference to parties and technicalities with reference to any contracts to be followed at the time of undertaking the business activities

**Course Outcomes:** At the end of this course, students should be able to:

CO1 : Impacts the students in acquiring the basic knowledge regarding contracts in business (PO 7)

CO2: Students acquires knowledge in the role of parties to the contract and impact of it to "QUID-

PRO-QUO" for the enforceability of the contract (PO 5)

CO3: Students will have clarity on competency of persons, modes of discharge of contract, analysing and approaching to remedies in times of breach of contract. (PO7)

CO4 : Students get knowledge in law and procedure relating to sale of goods in Indian context. (PO 6)

CO5 : Students get knowledge in new dimensions in business Organisation to overcome constrains with reference to liability, capital and management of business. (PO7)

## **Syllabus**

Unit	Learning Units	<b>Lecture Hours</b>
I	Indian Contract Act – 1872  Meaning and Definition Agreement and contract, Classification of Contracts – Valid, Void and Voidable Contracts, Essential elements of Valid Contracts	10
II	Offer and Acceptance Definition of Valid Offer, Acceptance, Consideration, Essential elements of a Valid offer, Essentials of valid Acceptance, Legal rules for lawful Consideration, No consideration, no contract – exceptions.	15
III	Capacity of the Parties and Contingent Contract Rules regarding to Minor Contracts, Rules relating to Contingent Contracts, Rules relating to Quasi Contracts, Different modes of Discharge of Contracts, Rules relating to remedies of Breach of contract.	15
IV	Sale of Goods Act – 1930 Contract of Sale meaning and Definition, Types of Goods, Sale and Agreement to Sell, Implied conditions and warranties, Rights of Unpaid Seller, Sale of goods by non-owners.	20
V	Limited Liability Partnership Act, 2008 Meaning and Features of LLP, Partner- Designated partner- Maximum and Minimum number of partners- Qualification of partners, Procedure to incorporate a LLP, difference between Company, Limited Liability Partnership and Partnership.	15

#### **Textbook:**

Author: K C Garg ,Vk Sareen,Mukesh Sharma RC Chawala. Book Title: Business Law. Publishing company: Kalyani publishers,

## **Recommended Reference book:**

Author: 1. N. D. Kapoor, Book Title: Mercantile Law, Publishing company: Sultan Chand

2. SN Maheswari, SK Maheswari Business Laws, Himalaya Publications House Mumbai,

Course Delivery method: Face-to-face

Course has focus on:

Foundation / Entrepreneurship

## **Co-curricular Activities:**

- 1. Power point presentations
- 2. Role play
- 3. Seminar
- 4. Quiz
- 5. Field trips



# Vuyyuru-521165. NAAC reaccredited at 'A' level

Autonomous -ISO 9001 - 2015 Certified

TITLE OF THE PAPER: Business Law

## **Model Question Paper**

Max.: 75 Marks Min. Pass: 30 Marks Max. Time: 3 Hours

**Section-A** 

Answer any Five of the following

 $(5 \times 5M = 25Marks)$ 

- 1. Distinguish void and voidable contracts. (CO 1, L2)
- 2. What is notation? (CO3, L1)
- 3. Features of valid acceptance. (CO2, L2)
- 4. Can minor be a party to a contract? Discuss. (CO3, L4)
- 5. Quasi contracts. (CO3, L2)
- 6. Differences between sale and agreement to sell. (CO4, L4)
- 7. Who is unpaid seller? What are his rights? (CO4, L1)
- 8. Designated partner. (CO5, L2)

**Section-B** 

## Answer the following questions

 $(5 \times 10M = 50Marks)$ 

#### Unit-I

9. (a) "All agreements are not contracts, but all contracts are agreements". Discuss. (CO1, L2)

(OR)

(b) Discuss in detail the kinds of contracts. (CO1, L2)

#### Unit-II

10. (a) Discuss in details the essentials of a valid acceptance. (CO2, L2)

 $(\mathbf{OR})$ 

(b) "No consideration, no contracts". Discuss the statement with exceptions. (CO2, L2)

#### **Unit-III**

11. (a) What are quasi contracts? Explain the quasi contracts under Indian contract Act. (CO3, L1)

(OR)

(b) What are the remedies for breach of contract? (CO3, L2)

#### **Unit-IV**

12. (a) Define a 'condition' and a 'warranty'. Explain the implied conditions and warranties. (CO4, L1) (OR)

(b) State the rules relating to the passing right of property from seller to buyer in a contract for sale of goods. (CO4, L1)

#### **Unit-V**

13. (a) What is the procedure to incorporate a limited liability partnership? (CO5, L1)

(OR)

(b) Distinguish between partnership and limited liability partnership. (CO5, L4)



## Vuyyuru-521165. NAAC reaccredited at 'A' level Autonomous -ISO 9001 – 2015 Certified

**TITLE OF THE PAPER: Business Statistics** 

Semester: III

Course Code	COMT32	<b>Course Delivery Method</b>	Class Room / Blended Mode -
			Both
Credits	4	CIA Marks	25
No. of Lecture Hours / Week	5	Semester End Exam Marks	75
Total Number of Lecture Hours	75	Total Marks	100
Year of Introduction:	Year of Offering: 2022 - 23	Year of Revision:	Percentage of Revision: 0%
CLASS:	II.B.COM., (gen/con	nputer/e-commerce)	

## Course Prerequisites (if any): Intermediate level

After completing this programme the students will be able to –

**Objective:** 1. The objective of this course is to impact knowledge on the application of statistical tool and techniques in business decision making.

- 2. Students will be able to understand basic theoretical and applied principles of statistics.
- 3. Students will gain proficiency in using statistical for data analysis.
- CO-1 Students will be able to understand the basic knowledge and characteristics of business statistics. PO5, PO7
- CO-2 Determine the value of the mean, the median, and the mode of ungrouped data. PO5, PO7
- CO-3 Explains the disparity of data from one another delivering a precise view of the distribution of data. PO5, PO7
- CO-4 Design, Evaluate and apply regression analysis. PO5,PO7
- CO-5 Students will able to understand interpret indexes to identify trends in a data set. And what the trend, seasonality, cyclical irregularity in time series. PO5, PO7

**Syllabus** 

Unit	Learning Units	Lecture
		Hours
I	Introduction to Statistics:	12
	Definition, Importance and limitation of statistics, Collection	
	of data, Schedule and questionnaire, Frequency distribution,	
	Tabulation	
II	Measures of Central Tendency:	18
	Characteristics of measures of central tendency, Types of	
	Averages, Arithmetic Mean, Geometric Mean, Harmonic Mean,	
	Median, Mode	
III	Measures of dispersion and Skewness:	15
	Properties of dispersion, Range, Quartile Deviation, Mean	
	deviation, Standard deviation, Coefficient of Variation, Skewness	
	Definition, Karl Pearson's and Bowley's Measures Of skewness	
IV	Measures of Relation:	15
	Meaning and use of correlation, Types of correlation, Karl	
	Pearson's correlation coefficient, Probable Error, Spearman's Rank	
	correlation, Regression analysis comparison between correlation and	
	Regression, Regression Equations	
V	Analysis of Time Series & Index Numbers	15
	Meaning and utility of time series, Components of Time series,	
	Measurement of trend and Seasonal Variations, Techniques of Time	
	series analysis, Methods of averages(Semi, Moving averages),	
	Least square method, Index Numbers, Methods of Construction of	
	Index numbers, Price index numbers, Limitations of index numbers.	

### **Text Book**

1) Business Statistics –S.Chand

### **Reference Books:**

- 1) Business Statistics S. L Agarwal , S. L Bhrdwaj, K. Raghuveer Kalyani publishers
- 2) Business Statistics And Operations Research Dr. S.P. Gupta, P.K. Gupta, Dr. Manmohan S. Chand

## **Suggested Co-Curricular Activities:**

- 1. Power point presentations
- 2. Role play
- 3. Seminar
- 4. Problem Solving Exercises

Quiz using Google forms



## Vuyyuru-521165. NAAC reaccredited at 'A' level Autonomous -ISO 9001 – 2015 Certified

### MODEL QUESTION PAPER

Commerce	II B.Com (Gen, CA& e-com)	Semester-III	COMT32

#### **Business Statistics**

Time: 3Hrs Max.Marks:75

#### Section - A

#### Answer any FIVE of the following

 $5 \times 5 = 25 \text{ Marks}$ 

- 1. Mention four important functions of statistics. CO1,L1
- 2. What are different kinds of classifications?CO1,L1
- 3. What are different types of averages?CO2,L1
- 4. Define standard deviation and its coefficient. CO3,L1
- 5. Explain different types of correlation. CO4,L2
- 6. State seasonal variations and explain any three uses?CO5,L3
- 7. What are the different types of price index numbers?CO5,L1
- 8. What are the methods of construction of index numbers?CO5,L1

## Section - B

### **Answer All the questions**

 $5 \times 10 = 50 \text{ Marks}$ 

9. (a) Contrast between primary and secondary data. CO1,L2

OR

- (b) What is a questionnaire? Discuss the precautions to be taken while preparing a questionnaire. CO1,L1
- 10. (a) What is an average? What are characteristics of a good average? CO2, L1

(b) Calculate a Mean and Mode from the data given below: CO2,L3

Wages	10 - 15	15 - 20	20 - 25	25 - 30	30 - 35	35 - 40	40 - 45	45 - 50
No. of Workers	22	45	67	73	85	90	64	55

11. (a) What are the objects or uses of Dispersion? CO3,L1

OR

(b) Compute, S.D and Co - efficient of variation for given dataCO3,L3

X	0 - 10	10 - 20	20 - 30	30 - 40	40 - 50
f	5	15	30	65	80

12. (a) Distinguish between correlation and regression analysis. CO4,L4

(b) The following are the ranks assigned by 2 judges A & B to 12 contestants in cooking competition. Find out what agreement the judges had in judgment. **CO4**, **L4** 

S. No	A	В	С	D	Е	F	G	Н	I	J	K	L
A	1	9	2	10	3	11	8	4	12	9	5	6
В	2	9	1	7	4	10	8	3	12	6	5	11

13. (a) What do you mean by an index numbers? Explain its uses and limitations. CO5,L1 OR

(b) Following are the data of production of computers in a factory. Fit a straight line trend. CO5,

**L4** 

Year	2000	2001	2002	2003	2004
Production (in Lakhs)	4	6	9	10	11



### A. G & S.G. SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE

#### Vuyyuru-521165. NAAC reaccredited at 'A' level

Autonomous -ISO 9001 - 2015 Certified

TITLE OF THE PAPER: Goods and Service Taxes

Semester: III

Course Code	COMT39	Course Delivery Method	Class Room / Blended Mode -
			Both
Credits	4	CIA Marks	25
No. of Lecture Hours / Week	5	Semester End Exam Marks	75
Total Number of Lecture Hours	75	Total Marks	100
Year of Introduction:	Year of Offering: 2022 - 23	Year of Revision:	Percentage of Revision: 0%
CLASS:	II.B.COM., (gen)		

**Course Prerequisites:** The students opting for this Course should have some basic knowledge of Indian taxation structure.

#### **Course Objectives:**

- 1. To enable the students to learn the concepts of indirect tax and GST from the pre-GST period to Post GST period.
- 2. To understand the importance of indirect taxes (GST) in the Indian and global economy and its contribution to the economic development.
- 3. To help the students to understand the compliance related to documentation on under the indirect tax regime.

**Course Outcomes:** At the end of this course, students should be able to:

CO1: Acquaint the students with basic principles of goods and service tax. PO5,PO7

CO2: Impart knowledge on various kinds of GST and GST rates. PO7

CO3: Comprehend the knowledge about tax invoice and composition levy scheme. PO5,PO7

CO4: Familiarize the students about value of supply and GST registration procedure. PO5

CO5: Familiarize the students with regard to GST Returns. PO5

**Syllabus** 

Unit	Learning Units	Lecture
	S	Hours
I	Introduction: Overview of GST - Concepts -Taxes	15
	Subsumed under GST - Components of GST- GST	
	Council- Advantages of GST-GST Registration.	
II	GST Principles - Comprehensive Structure of GST	15
	Model in India: Single, Dual GST – GST Rates - Taxes	
	Exempted from GST- Taxes and Duties outside the	
	purview of GST- Taxation of Services - Procedure for	
	levy and collection of tax - refund of tax.	
III	Tax Invoice- Bill of Supply-Transactions Covered under	15
	GST-Composition Scheme- Reverse Charge	
	Mechanism- Composite Supply –Mixed Supply.	
IV	Time of Supply of Goods & Services: Value of Supply -	15
	Input Tax Credit - Persons liable for registration -	
	Persons not liable for registration - Procedure for	
	registration.	
V	GST Returns: Regular Monthly Filing Returns-	15
	Composition Quarterly Filing Returns-GSTR-1, GSTR-	
	2, GSTR 2A, GSTR-3, GSTR 3B -Annual Returns	
	GSTR-9, GSTR9A, GSTR 9B& GSTR 9C - Records to	
	be Maintained under GST.	

#### **Textbook:**

Dr. Ravi M. N, BhanuPrakash B.E, Dr.SumanSheety N, Business Taxation (GST and Customs Duty), Professional Books Publisher.

#### **Recommended Reference book:**

- 1. R.G. Saha, V. NageswaraRao, Kona NarayanaRao, P. Vnitha, DVVS Gupta, V. Siva RamaKrishna, B. Simhadri Naidu, Goods and Services Tax 1, Himalaya Publishing House.
- 2. T. S. Reddy and Dr. Y. Hari Prasad Reddy, Business Taxation (Goods and Services Taxes), Margham Publications.
- 3. Dr. Ravi M.N, Theory & Practice of GST, BPBPublications.



### A. G & S.G. SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE

# Vuyyuru-521165. NAAC reaccredited at 'A' level

Autonomous -ISO 9001 – 2015 Certified

#### TITLE OF THE PAPER: Goods and Service Taxes

Commerce II B.Com (Gen)	Semester-III	COMT39
-------------------------	--------------	--------

#### MODEL PAPER GOODS AND SERVICE TAXES

Course Code: COMT39

II B. Com (General)

**Semesters: III** 

Max. Marks 75

Time 3hrs

#### Section – A

#### Answer any FIVE of the following:

5 X 5 = 25M

- 1. What is meant by GST Council? (CO1) L1
- 2. What are the various types of GST? (CO1) L2
- 3. What is meant by Dual GST? (CO2) L1
- 4. What are the various Taxes exempted from GST. (CO2) L1
- 5. Write about Reverse Charge Mechanism. (CO3) L2
- 6. What is meant by Input Tax Credit? (CO4) L1
- 7. Explain about Time of supply of Goods and Services. (CO4) L2
- 8. Write about regular monthly return filing. (CO5) L2

#### Section - B

#### **Answer the following:**

10 X 5 = 50M

9. a. Write about various taxes subsumed under GST. (CO1) L2

(or)

- b. What is meant by GST? Explain about its merits and demerits. (CO1) L2
- 10. a. Explain about principles of GST. (CO2) L1

(or)

- b. Explain in detail the procedure for levy and collection of tax. (CO2) L1
- 11. a. Write about Composition levy scheme under GST. (CO3) L1

(or)

- b. Write about concepts of Composite supply and Mixed supply. (CO3) L1
- 12. a. Write about persons liable for registration under GST. (CO4) L1

(or

- b. Discuss the procedure for registration under GST. (CO4) L1
- 13. a. Write about various kinds of GST returns. (CO5) L2

(or)

b. How to maintain records under GST? (CO5) L2



### A. G & S.G. SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE

Vuyyuru-521165.

#### NAAC reaccredited at 'A' level

Autonomous -ISO 9001 - 2015 Certified

TITLE OF THE PAPER: ONLINE BUSINESS Semester: III

Course Code	COMT31S	Course Delivery Method	Class Room / Blended Mode - Both	
Credits	2	CIA Marks	10	
No. of Lecture Hours / Week	2	Semester End Exam Marks	40	
Total Number of Lecture Hours	30	Total Marks	50	
Year of Introduction:	Year of Offering: Year of Revision: 2022- 23 2022-23		Percentage of Revision: 0%	
Class:	II.BCom., (gen/com	p/e-com)		

#### **Learning Outcomes**:

After successful completion of the course, students will be able to;

- 1. Understand the online business and its advantages and disadvantages
- 2. Recognize new channels of marketing, their scope and steps involved
- 3. Analyze the procurement, payment process, security and shipping in online business
- 4. Create new marketing tools for online business
- 5. Define search engine, payment gateways and SEO techniques.

#### Syllabus ONLINE BUSINESS

Unit	Learning Units	Lecture Hours
I	Introduction to Online-Business-Definition-Characteristics- Advantages of Online Business-Challenges- Differences between off-line business, e-commerce and Online Business.	10
II	Online-business Strategies-Strategic Planning Process- Procurement -Logistics & Supply Chain Management- Customer Relationship management.	10
III	Designing Online Business Website – Policies - Security & Legal Issues - Online Advertisements - Payment Gateways - Case Study	10

#### **Co-curricular Activities Suggested:** (4 hrs)

- 1. Assignments, Group discussion, Quiz etc.
- 2. Short practical training in computer lab
- 3. Identifying online business firms through internet
- 4. Invited Lectures by e-commerce operators
- 5. Working with Google and HTML advertisements.
- 6. Visit to a local online business firm.

# CEGREE COLLIGE OF ARTS & SCIENCE OF ARTS & SCIEN

# A. G & S.G. SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE

Vuyyuru-521165. NAAC reaccredited at 'A' level Autonomous -ISO 9001 – 2015 Certified

#### TITLE OF THE PAPER: ONLINE BUSINESS

Commerce II B.Com (Gen,	CA &e-Com)	Semester-III	COMT31S
-------------------------	------------	--------------	---------

#### **MODEL PAPER**

DURATION: 2 HOURS Max marks: 40

#### SECTION - A

Answer any TWO of the following

2x5=10M

- 1. Define Online Business
- 2. Online Business strategies
- 3. Supply Chain Management
- 4. Legal issues of Online Business

#### SECTION - B

Answer any THREE of the following

3x10=30M

- 5. Explain the Advantages of Online Business?
- 6. What are the differences between Offline and Online Business?
- 7. Explain about Online Business Strategic planning process
- 8. Describe Online Business Strategic Planning process
- 9. How do you Design Online Business Website
- 10. Describe the Polices of Online Business



# A. G & S.G. SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE

Vuyyuru-521165. NAAC reaccredited at 'A' level Autonomous -ISO 9001 – 2015 Certified

TITLE OF THE PAPER: ONLINE BUSINESS

**Semester: III** 

#### Guidelines to the paper setter

Marks	UNIT-I	UNIT-II	UNIT-III
	Introduction Online business	Online business Strategies	Designing Online Business Website
5Marks	1	2	1
10Marks	2	2	2
Weightage	25	30	25

#### SEMESTER- V / VI

Course Code	Title of the Course	Instruction Hours per week		Hours		Credits		Evaluati	ion
					CIA MARKS	MARKS	SEE DURATIO N		
						l			
CACA- 501 G/C	Advanced Corporate Accounting(C	G&CA)	5	5 4	30	70	3 Hrs.		
CSSA-502 G/C	Software Solutions to Accounting(G8	&CA	5	5 4	30	70	3 Hrs.		
CAMP- 503 G/C	Advertising and Media Planning(G&	CA	5	5 4	30	70	3 Hrs.		
CSPP - 504 G/C	Sales Promotion and Practice(G&CA		5	5 4	30	70	3 Hrs.		
CDM - 505 G	Digital Marketing		5	5 4	30	70	3 Hrs.		
CSM -506 G	Service Marketing		5	5 4	30	70	3 Hrs.		



### A. G & S.G. SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE

#### Vuyyuru-521165. NAAC reaccredited at 'A' level Autonomous -ISO 9001 – 2015 Certified

TITLE OF THE PAPER: Advanced Corporate Accounting

Semester: V / VI

Course Code	CACA-501 G/C	<b>Course Delivery Method</b>	Class Room / Blended Mode -
			Both
Credits	4	CIA Marks	30
No. of Lecture Hours / Week	5	Semester End Exam Marks	70
Total Number of Lecture Hours	75	Total Marks	100
Year of Introduction:	Year of Offering: 2022 - 23	Year of Revision:	Percentage of Revision: 0%
CLASS:	III.B.COM., (gen/con	nputer/e-commerce)	

- **CO1:** The students are able to calculate purchase consideration and different methods of determining purchase consideration and its accounting treatment. (PO1) (PSO1)
- CO2: students will acquire the knowledge on provisions for amalgamation of company as per accounting standard 14 and its treatment.(PO4) (PSO1)
- **CO3:** The students will get the knowledge on forms of internal reconstruction and alteration and reduction of share capital and its accounting treatment.(PO4) (PSO1)
- **CO4:**The students will be able to prepare consolidated financial statements and calculate minority interest and its accounting treatment.(PO4) (PSO1)
- CO5: students will be able to prepare liquidators final statement of accounts at the time of winding up of a company, and are able to calculate liquidators remuneration and acquire the capacity for preparation of statement of affairs and deficiency account and its accounting treatment.(PO8) (PSO1)

#### **Learning Objective:**

- 1. This course will enable the students to combine practice and theoretical knowledge of financial accounting.
- 2. The students of this course will be active learners and develop awareness of emerging trends in financial accounting,
- 3. The course will provide decision making skills to the students in the financial analysis context,
- 4. The students of this course will have the ability to identify and analyze financial accounting problems and opportunities in real life situations.



### A. G & S.G. SIDDHARTHA DEGREE COLLEGE

#### **OF ARTS & SCIENCE**

#### Vuyyuru-521165. NAAC reaccredited at 'A' level Autonomous -ISO 9001 – 2015 Certified

#### Syllabus ADVANCED CORPORATE ACCOUNTING

Paper code: CACA-501 G/C

Unit	Learning Units	Lecture Hours
I	Purchase of Business  Meaning - Purchase Consideration - Methods for determining Purchase Consideration-Discharge of Purchase Consideration-Accounting Treatment.	15
II	Amalgamation of Companies  Meaning and Objectives - Provisions for Amalgamation of Companies as per Accounting Standard 14 - Accounting Treatment.	15
III	Internal Reconstruction of Companies  Meaning - Forms of Internal Reconstruction - Alteration of Share Capital and Reduction of Share Capital- Accounting Treatment.	15
IV	Accounts of Holding Companies  Meaning of Holding Companies and Subsidiary companies- Consolidated Financial Statements- Legal requirements on Consolidation-Calculation of Minority Interest- Accounting Treatment.	15
V	Liquidation Meaning - Modes of Winding up of a Company Liquidator's Final Statement of Account - Calculation of Liquidator's Remuneration - Preparation of Statement of Affairs and Deficiency Account- Accounting Treatment	15

#### **References:**

- 1. Goyal, Bhushan Kumar. Corporate Accounting. Taxmann, New Delhi
- 2. Kumar, Alok. Corporate Accounting. Kitab Mahal
- 3. Monga, J. R. Fundamentals of Corporate Accounting. Mayur Paper Backs, New Delhi
- 4. Sah, Raj Kumar, Concept Building Approach to Corporate Accounting, Cengage
- 5. Sehgal Ashok & Sehgal Deepak. Corporate Accounting
- 6. Tulsian P. C. Corporate Accounting. S Chand & Co. New Delhi
- 7. https://thebookee.net/ad/advanced-corporate-accounting-and-accounting-standards
- 8. Web resources suggested by the Teacher concerned and the College Librarian including reading material



### A.G & S.G.SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE

Vuyyuru-521165. NAAC reaccredited at 'A' level Autonomous -ISO 9001 – 2015 Certified

#### TITLE OF THE PAPER: Advanced Corporate Accounting

Commerce	B.Com (Gen/Comp)	Semester-V / VI	2022-2023	CACA -501 G/C
----------	------------------	-----------------	-----------	---------------

#### **MODAL PAPER**

Time: 3Hrs Max Marls: 70

#### Section -A

Answer any TWO of the following 2x5=10M

**1.** Define Purchase consideration (CO1)

2. What is Amalgamation? (CO2)

3. What is internal reconstruction (CO3)

4. How do calculate Minority interest (CO4)

#### Section -B

#### Answer any FOUR of the following

4x15=60M

- 5. Explain the methods for determining the purchase consideration (CO1)
- 6. Explain the provisions for amalgamation of companies (CO2)
- 7. The following is the Balance Sheet of Moon Company Ltd on 31-3-2018. (CO2)

Liabilities	Rs.	Assets	Rs.
Capital		Land and buildings	1,20,000
20,000 shares of Rs.10 each	2,00,000	Plant & machinery	1,50,000
5% debentures	1,00,000	Work in progress	30,000
Creditors	30,000	Stock	60,000
Reserve fund	25,000	Furniture and fittings	2,500
Dividend equalization fund	20,000	Debtors	25,000
Profit & loss appropriation account	5,100	Cash at bank	12,500
Provision for depreciation on land and buildings	20,000	Cash in hand	100
	4,00,100		4,00,100

The company is amalgamated in the nature of purchase of sun company Ltd. On the above data the consideration for amalgamation the company is taking over the debentures trade liability and a payment of Rs.7 in cash and one share of the face value of Rs.5 in sun company Ltd. (market value Rs.8 per share in exchange for one share in moon company Ltd the cast of liquidation Rs.500 is to be met by the purchasing company you are required to pass journal entries is the books of both the companies and show purchase consideration is arrived at.

#### 8. Following is the Balance sheet of X ltd as on 31-03-2019 (CO3)

Liabilities	Amount(RS)	Assets	Amount(RS)
5000 Equity shares of Rs	5,00,000	Goodwill	60,000
100 each			
3000 8% preferences shares	3,00,000	Land & Buildings	2,50,000
of Rs 100 each			
6% Debentures	1,50,000	Plant & Machinery	1,00,000
Sundry creditors	1,95,000	Patents	60,000
		Stock	90,000
		Debtors	2,40,000
		Cash in hand	5,000
		Preliminary expenses	25,000
		Discount on issue of	15,000
		debenture	
		Profit & Loss a/c	3,00,000
Totals	11,45,000		11,45,000

The following scheme of Reconstruction was duly approved

- i) Equity share are to be reduced to an equal number of fully paid shares of Rs 50 each
- ii) 8% Preference share are to be reduced by 40% and the rate of dividend increased to 9%
- iii) Value of Land & Buildings to be increased by 20%
- iv) Debentures are to be reduced by 20%
- v) All nominal and fictitious assets are to be eliminated and the balance used to write off patents
- vi) Further equity shares are to be issued for Rs 1,00,000 for each
- 9. Explain the legal requirements for consolidation(CO4)
- 10. H Ltd acquired all the share of S ltd on 1-1-2020 and liabilities and assets of the two companies on

31-03-2020 were as follows

(CO4)

	H Ltd	S Ltd
I Equity and Liabilities		
1) Shareholders funds		
a) Share chapital:	8,00,000	3,00,000
shares of Rs 10 each		
b) Reserves and Surplus:		
i) Reserve on 1-4-2014	2,10,000	40,000
ii) Surplus a/c	50,000	30,000
2) Current Liabilities		
i) Creditors	3,50,000	1,60,000
ii) Bills Payable	40,000	20,000
	14,50,000	5,50,000
II Assets		
1) Non – Current Assets		
a) Fixed Assets		
i) Land & Buildings	4,00,000	2,70,000
ii) Plant & Machinery	2,00,000	1,00,000
iii) Furniture & Fixtures	50,000	20,000
b) Investment in share of S Ltd	5,00,000	
2) Current Assets		
a) Stock	1,50,000	80,000
b) Sundry Debtors	1,00,000	60.000
c) Bank Balance	50,000	20,000
	14,50,000	14,50,000

The surplus account of s Ltd had a credit balance of Rs 6000 on 1-04-2014. Prepare a consolidated Balance sheet as on 31-03-2015.

11. Explain the modes of winding of a company (CO5)

12. A company went into liquidation on 31-03-2019 the following is the balance sheet: (CO5)

Liabilities	Rs.	Assets	Rs.
Paid up capital		Good will	60,000
20,000 shares of Rs.10	2,00,000	Building	50,000
Sundry creditors:		Machinery	60,000
Preferential	25,000	Stock	55,000
Partly secured	55,000	Debtors	62,000
Unsecured	1,00,400	Cash	1,500
Bank over draft	10,000	Cash at bank	400
(unsecured)		P&L account	1,01,500
	3,90,400		3,90,400

The liquidator realized the assets as follows:

Building which was used in the first instance to pay partly secured creditors Rs.41,250. Machinery Rs.30, 000: sundry debtors Rs.35, 750: stock Rs.40, 000

The expenses of liquidation amounted to Rs.1,000 and the liquidators remuneration was agreed at 2% on the amount realized and 2% on amount paid to unsecured creditors.

Prepare the liquidators final statement of accounts.

#### AG & SG SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE(AUTONOMOUS),

#### **VUYYURU - 521 165.**

(MANAGED BY SIDDHARTHA ACADEMY OF GENERAL & TECHNICAL EDUCATION VIJAYAWADA)

Commerce	B.Com (Gen/Comp)	Semester-V / VI	2022-2023	CACA -501 G/C

### **Advanced Corporate Accounting**

#### Guidelines to the paper setter

	UNIT -I	UNIT -II	UNIT -III	UNIT -IV	UNIT -V
	Purchase of Business	Amalgamation of Companies	Internal Reconstruction of Companies	Accounts of Holding Companies	Liquidation
5 Marks questions	1	1	1	1	-
15 Marks questions	1(T)	1(T) +1(P)	1(P)	1(T) +1(P)	1(T) +1(P)
Weighteage	20	35	20	35	30



# A. G & S.G. SIDDHARTHA DEGREE COLLEGE

#### **OF ARTS & SCIENCE**

Vuyyuru-521165.

#### NAAC reaccredited at 'A' level Autonomous -ISO 9001 – 2015 Certified

# TITLE OF THE PAPER: SOFTWARE SOLUTIONS TO ACCOUNTING Semester: V / VI

Course Code	CSSA-502 G/C	Course Delivery Method	Class Room / Blended Mode - Both
Credits	4	CIA Marks	30
No. of Lecture Hours / Week	5	Semester End Exam Marks	70
<b>Total Number of Lecture Hours</b>	75	Total Marks	100
Year of Introduction:	Year of Offering: 2022 - 23	Year of Revision:	Percentage of Revision: 0%
CLASS:	III.B.COM., (gen/comp	outer)	

#### **Course Learning Outcomes**

After completing the course, the student shall be able to: At the end of the course, the student will able to;

- 1. Understand the technical environment of accounting softwares.
- 2. Highlight the major accounting software in India.
- 3. Apply basics of accounting software into business firms for accounting transactions.
- 4. Understand the various versions of Tally and other softwares.
- 5. Integrate the concept of different Accounting softwares for accounting purpose
- 6. Design new approaches for use of accounting software environment.

#### **Syllabus**

#### SOFTWARE SOLUTIONS TO ACCOUNTING

Paper code: - CSSA-502 G/C

Unit	Learning Units	Lecture Hours
	Computerized Accounting	
I	Microsoft Excel Spread Sheet- Functions in Excel- Preparation of Accounts,	15
	Statements and Budgets using MS Excel- Analysis and Interpretation.	
	Introduction to Leading Accounting Soft wares -	
II	Busy - Marg – Quick Books - Zoho Books - Tally- Features and Accounting.	15
	Tally ERP-9 - Company Creation —	
III	Tally Startup Screen- Gateway of Tally- Create a Company - Alter & Delete	15
	company- Backup and Restore- Security Features in Tally.	
	Tally- Accounting Masters-	
IV	Groups- Create Ledgers- Alter& Delete - Inventory Masters- Creating Stock Groups	15
	- Stock Items- Unit of Measurement- Alter & Delete.	
	Tally-Voucher Entry –	
V	Vouchers Types - Vouchers Entry - Alter and deleting Settings Purchase Vouchers	15
	and Sales Vouchers including Tax component –Reports Generation.	

#### References

- 1. Nadhani, Ashok K, Tally ERP 9 Training Guide, BPB Publications
- 2. Tally 9 in Simple Steps, Kogent Solutions Inc., John Wiley & Sons.
- 3. Tally 9.0 (English Edition), (Google eBook) Computer World
- 4. Tally.ERP 9 Made Simple Basic Financial Accounting by BPB Publisher.
- 5. Tally ERP 9 For Real Time Accounting by Avichi Krishnan
- 6. Fundamentals of Computers, by V. Rajaraman, PHI.
- 7. Tally ERP 9 book advanced user, Swayam Publication (www.tallyerp9book.com)
- 8. Web resources suggested by the Teacher concerned and the College Librarian including reading material

# A. G & S.G. SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE

Vuyyuru-521165.

#### NAAC reaccredited at 'A' level

Autonomous -ISO 9001 – 2015 Certified

#### **MODAL PAPEER**

#### TITLE OF THE PAPER: SOFTWARE SOLUTIONS TO ACCOUNTING

		THEE OF THE PATER. SOFT WARE SOLUTIONS TO ACCOUNTING						
		Commerce	B.Com	(Gen/Comp)	Semester-V / VI	2022-2023	CSSA-502 G/C	
Ma	Max Marls: 70							
				Sec	ction -A			
An	swer	TWO of the f	collowing				2X5=10M	
1.	Micı	ro soft Excel sp	pread shee	ets.(CO1)				
2.	Adv	antages of Tall	ly	(CO3)				
3.	Alte	r and Delete of	f ledger	(CO4)				
4.	Vouc	cher types		(CO5)				
				Sec	ction -B			
An	swer	any FOUR th	e followir	ng			4X15=60M	
5.	Exp	lain Analysis a	and interpr	retation of mi	cro soft Excel (CO1)	)		

(CO2)

(CO3)

(CO4)

(CO5)

(CO3)

(CO4)

6. Explain Different types of Accounting Soft wares

7. How to Company creation in tally?

9. Explain how to creation Voucher?

10. Explain Gate way of Tally

8. Explain different types of Ledgers Tally

11. Explain Stock group creation in Tally

12. Explain Reports of Profit and loss and Balance sheet. (CO5)

#### AG & SG SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE(AUTONOMOUS),

#### **VUYYURU - 521 165.**

(MANAGED BY SIDDHARTHA ACADEMY OF GENERAL & TECHNICAL EDUCATION VIJAYAWADA)

Commerce	B.Com (Gen/Comp)	Semester-V / VI	2022-2023	CSSA-502 G/C

#### SOFTWARE SOLUTIONS TO ACCOUNTING

#### Guidelines to the paper setter

	UNIT -I	UNIT -II	UNIT -III	UNIT -IV	UNIT -V
	Computerized Accounting	Introduction to Leading Accounting Soft wares	Tally ERP-9 - Company Creation	Tally- Accounting Masters	Tally- Voucher Entry
5 Marks questions	1	-	1	1	1
15 Marks questions	1	1	2	2	2
Weighteage	20	15	35	35	35



## A. G & S.G. SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE

#### Vuyyuru-521165. NAAC reaccredited at 'A' level Autonomous -ISO 9001 – 2015 Certified

TITLE OF THE PAPER: ADVERTISING AND MEDIA PLANNING

Semester: V / VI

Course Code	CAMP-503 G/C	Course Delivery Method	Class Room / Blended Mode - Both
Credits	4	CIA Marks	30
No. of Lecture Hours / Week	5	Semester End Exam Marks	70
<b>Total Number of Lecture Hours</b>	75	Total Marks	100
Year of Introduction:	Year of Offering: 2022 - 23	Year of Revision:	Percentage of Revision: 0%
CLASS:	III.B.COM., (gen/comp	outer)	

#### **Learning Outcomes:**

At the successful completion of the course students are able to:
☐ Understand the role of advertising in business environment
☐ Understand the legal and ethical issues in advertising
☐ Acquire skills in creating and developing advertisements
☐ Understand up-to-date advances in the current media industry.
☐ Acquire the necessary skills for planning an advertising media campaign.

#### **Syllabus**

#### ADVERTISING AND MEDIA PLANNING

Paper code: CAMP-503 G/C

Unit	Learning Units	Lecture Hours
I	Introduction, Nature and Scope Advertising- Nature and Scope- Functions - Impact on Social, Ethical and Economical Aspects - Its Significance – Advertising as a Marketing Tool and Process for Promotion of Business Development - Criticism on advertising	15
II	Strategies of Advertisements Types of Advertising Agencies and their Strategies in Creating Advertisements - Objectives - Approach - Campaigning Process - Role of Advertising Standard Council of India (ASCI) - DAGMAR approach	15
III	Process of Advertisement Creativeness and Communication of Advertising –Creative Thinking – Process – Appeals – Copy Writing - Issues in Creation of Copy Testing –Slogan Elements of Design and Principles of Design	15
IV	Media Planning Advertising Media - Role of Media - Types of Media - Print Media - Electronic Media and other Media - Advantages and Disadvantages – Media Planning - Selection of Media	15
V	Analysis of Market Media Media Strategy – Market Analysis -Media Choices - Influencing Factors - Target, Nature, Timing, Frequency, Languages and Geographical Issues - Case Studies	15

#### **References:**

- 1. Bhatia. K.Tej Advertising and Marketing in Rural India Mc Millan India
- 2. Ghosal Subhash Making of Advertising Mc Millan India
- 3. Jeth Waney Jaishri& Jain Shruti Advertising Management Oxford university Press
- 4. Advertising Media Planning, Seventh Edition Paperback by Roger Baron (Author), Jack Sissors (Author)
- 5. Media Planning and Buying in 21st Century Ronald DGeskey
- 6. Media Planning and Buying: Principles and Practice in the Indian Context Arpita Menon
- 7. Publications of Indian Institute of Mass Communications
- 8. Advertising and Salesmanship. P. Saravanavel, Margham Publications
- 9. Publications of ASCI
- 10. Web resources suggested by the Teacher concerned and the College Librarian including reading material

# A.G & S.G.SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE

Vuyyuru-521165. NAAC reaccredited at 'A' level

Autonomous -ISO 9001 – 2015 Certified

#### TITLE OF THE PAPER: ADVERTISING AND MEDIA PLANNING

	TITLE	OF THE PAPER	K: ADVEK	TISING AND MEI	JIA PLANNIN	
	Commerce	B.Com (Ge	en/Comp)	Semester-V / VI	2022-2023	CAMP-503 G/C
Max Tir	me: 3Hrs.		МОІ	OAL PAPER		Max Marls: 70
			SECT	TION -A		
Answer	any TWO of	the following				2X5=10M
1. What	is advertising?	•		(CO1)		
2. DAGI	MAR approach	1		(CO2)		
3. Types	of advertising	copy		(CO3)		
4. Media	planning			(CO4)		
			Sect	tion –B		
Answe	er Any FOUR	of the follow	ing			4x15=60M
5. Explain the significance of advertising.(CO1)						
6. What	6. What are various types of advertising agencies?(CO2)					
7. Expla	7. Explain the role of advertising standards council of India (CO2)					
8. How to decide testing of an advertising copy (CO3)						
9. What is an advertising copy? Describe its elements (CO3)						
10. Wha	10. What do you mean by print media of advertising? (CO4)					
11. Explain the following concepts (CO5)						
i)	Target ii)	Frequency	iii) Timin	ıg		

12. Explain media choices and its influencing factors (CO5)

### $\mathbf{AG} \,\,\&\, \mathbf{SG} \,\, \mathbf{SIDDHARTHA} \,\, \mathbf{DEGREE} \,\, \mathbf{COLLEGE} \,\, \mathbf{OF} \,\, \mathbf{ARTS} \,\,\&\, \mathbf{SCIENCE} (\mathbf{AUTONOMOUS}),$

#### **VUYYURU - 521 165.**

(MANAGED BY SIDDHARTHA ACADEMY OF GENERAL & TECHNICAL EDUCATION VIJAYAWADA)

Commerce	B.Com (Gen/Comp)	Semester-V / VI	2022-2023	CAMP-503 G/C

#### ADVERTISING AND MEDIA PLANNING

#### Guidelines to the paper setter

	UNIT -I	UNIT -II	UNIT -III	UNIT -IV	UNIT -V
	Introduction, Nature and Scope	Strategies of Advertisements	Process of Advertisement	Media Planning	Analysis of Market Media
5 Marks questions	1	1	1	1	-
15 Marks questions	1	2	2	1	2
Weighteage	20	35	35	20	30



### A. G & S.G. SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE

#### Vuyyuru-521165. NAAC reaccredited at 'A' level Autonomous -ISO 9001 – 2015 Certified

# TITLE OF THE PAPER: SALES PROMOTION AND PRACTICE Semester: V / VI

Course Code	CSPP -504 G/C	Course Delivery Method	Class Room / Blended Mode - Both	
Credits	4	CIA Marks	30	
No. of Lecture Hours / Week	5	Semester End Exam Marks	70	
<b>Total Number of Lecture Hours</b>	75	Total Marks	100	
Year of Introduction:	Year of Offering: 2022 - 23	Year of Revision:	Percentage of Revision: 0%	
CLASS:	III.B.COM., (gen/computer)			

#### **Learning Outcomes:**

By the end of the course students are able to:

- 1. Analysis of various sales promotion activities
- 2. Get exposed to new trends in sales Promotion
- 3. Understand the concepts of creativity in sales promotion
- 4. Enhance skills to motivate the salesperson to reach their targets
- 5. Develop the skills of designing of sales promotion events

#### **Syllabus**

#### SALES PROMOTION AND PRACTICE

Paper code: CSPP -504 G/C

Unit	Learning Units	Lecture Hours
I	Introduction to Sales Promotion: Nature and Scope of Sales Promotion-Influencing Factors - Sales Promotion and Control - Strengths and Limitations of Sales Promotion - Sales Organization - Setting-up of Sales Organization - Types of Sales Organization.	15
II	Sales Promotion and Product Life Cycle: Types of Sales Promotion - Consumer Oriented - Trade Oriented - Sales Oriented - Various Aspects -Sales Promotion methods in different Product Life Cycle - Cross Promotion - Sales Executive Functions- Theories of Personal Selling - Surrogate Selling.	15
III	<b>Strategies and Promotion Campaign:</b> Tools of Sales Promotion - Displays, Demonstration, Fashion Shows, Conventions - Conferences, Competitions - Steps in designing of Sales Promotion Campaign - Involvement of Salesmen and Dealers - Promotional Strategies - Ethical and Legal issues in Sales Promotion.	15
IV	Salesmanship and Sales Operations: Types of Salesman - Prospecting - Preapproach and Approach - Selling Sequence - Sales budget, Sales territories, Sales Quota's - Point of Sale - Sales Contests - Coupons and Discounts - Free Offers - Showrooms and Exhibitions - Sales Manager Qualities and functions.	15
V	Sales force Management and Designing: Recruitment and Selection - Training - Induction - Motivation of sales personnel - Compensation and Evaluation of Sales Personnel - Designing of Events for Enhancing Sales Promotion	15

#### **References:**

- 1. Don.E. Schultz Sales Promotion Essentials- Mc Graw hill India
- 2. S.H.H Kazmi & Satish K Batra, Advertising and Sales Promotion- Excel Books
- 3. Jeth Waney Jaishri& Jain Shruti Advertising Management Oxford university Press
- 4. Dr.ShailaBootwala Dr.M.D. Lawrence and Sanjay R.Mali -Advertising and Sales Promotion-NiraliPrakashan
- 5. Successful Sales Promotion Pran Choudhury
- 6. Advertising and Sales Promotion Paperback S. H. H. Kazmi & Satish Batra
- 7. Publications of ASCI
- 8. Kazmi & Batra, ADVERTISING & SALES PROMOTION, Excel Books, 2008
- 9. Web resources suggested by the Teacher concerned and the College Librarian including reading material

# A. G & S.G. SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE



#### Vuyyuru-521165. NAAC reaccredited at 'A' level

Autonomous -ISO 9001 - 2015 Certified

#### TITLE OF THE PAPER: SALES PROMOTION AND PRACTICE

Commerce	B.Com (Gen/Comp)	Semester-V / VI	2022-2023	CSPP -504 G/C

#### **MODEL PAPER**

Time: 3Hrs Max Marls: 70

#### Section -A

#### Answer any TWO of the following

2X5=10M

- **1.** What are the factors influencing sales promotion? (CO1)
- 2. What is Product life cycle?

(CO2)

- 3. What are the various tools of sales promotion? (CO3)
- 4. Write briefly about training induction.

(CO5)

#### Section -B

#### Answer Any FOUR of the following

4X15=60M

- 5. Discuss the Nature and scope of sales promotion (CO1)
- 6. Explain various types of sales organization (CO1)
- 7. Describe the types of sales promotion (CO2)
- 8. Explain the theories of personal selling (CO2)
- 9. Explain various promotional strategies (CO3)
- 10. What are the functions and qualities of sales manager? (CO4)
- 11. Discuss the various types of salesmen (CO4)
- 12. Explain the process of recruitment and selection of sales personnel (CO5)

#### AG & SG SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE(AUTONOMOUS),

#### **VUYYURU – 521 165.**

(MANAGED BY SIDDHARTHA ACADEMY OF GENERAL & TECHNICAL EDUCATION VIJAYAWADA)

Commerce	B.Com (Gen/Comp)	Semester-V / VI	2022-2023	CSPP -504 G/C

#### SALES PROMOTION AND PRACTICE

#### Guidelines to the paper setter

	UNIT -I	UNIT -II	UNIT -III	UNIT -IV	UNIT -V
	Introduction to Sales Promotion	Sales Promotion and Product Life Cycle	Strategies and Promotion Campaign	Salesmanship and Sales Operations	Sales force Management and Designing
5 Marks questions	1	1	1	-	1
15 Marks questions	2	2	1	2	1
Weighteage	35	35	20	30	20



# A. G & S.G. SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE

Vuyyuru-521165.

#### NAAC reaccredited at 'A' level

Autonomous -ISO 9001 - 2015 Certified

TITLE OF THE PAPER: DIGITAL MARKETING

Semester: V / VI

Course Code	CDM -505 G	Course Delivery Method	Class Room / Blended Mode - Both
Credits	4	CIA Marks	30
No. of Lecture Hours / Week	5	Semester End Exam Marks	70
<b>Total Number of Lecture Hours</b>	75	Total Marks	100
Year of Introduction:	Year of Offering: 2022 - 23	Year of Revision:	Percentage of Revision: 0%
CLASS:	III.B.COM., (gen)		

.

#### **Learning Outcomes**

Upon successful completion of the course students will be able to;

- 1. Analyze online Micro and Macro Environment
- 2. Design and create website
- 3. Discuss search engine marketing
- 4. Create blogs, videos, and share

#### **Syllabus**

#### **DIGITAL MARKETING**

Paper code: CDM -505 G

Unit	Learning Units	Lecture Hours
I	Introduction  Digital marketing: Meaning – importance – traditional online marketing vs digital marketing – online market place analysis Micro Environment – Online Macro Environment - trends in digital marketing – competitive analysis.	15
II	Web site planning and creation Web Site: meaning – objectives – components of website - website creation – incorporation of design and – adding content, installing and activating plugins.	15
III	Search Engine Optimization (SEO) SEO: Meaning – History and growth of SEO –Importance of Search Engine - On page Optimization – off page optimization – Role of Search Engine Operation-google Ad words – Search Engine Marketing: Campaign Creation – Ad Creation, Approval and Extensions.	15
IV	Social Media Marketing: Meaning of social media and Social Media Marketing – social Management tools-strategy and planning – social media network – Social Networking – video creation and sharing – use of different social media platforms - Content creation - Blogging – Guest Blogging.	15
V	Email marketing:  Meaning – Evolution of email – importance of email marketing – Development and Advancements in e mail marketing - email marketing platforms – creating and Tracking emailers—create forms – create opt-in lists – mapping industry trends and eliminating spam messages.	15

#### References

- 1.Digital Marketing for Dummies **by** Ryan Deiss & Russ Henneberry, publisher John Wiley first edition 2020.
- 2. Youtility by JayBaer, Published by Gilda MedialL C Portfolio 2013,
- 3. Epic Content Marketing by Joe Pulizzi, McGraw-Hill Education, 2013.
- 4. New Rules of Marketing and PR byDavid Meerman Scott. Wiley, 2017
- 5. **Social Media Marketing All-in-one Dummies by** JanZimmerman, DeborahNg, John Wiley &Sons.
- 6. Digital Marketing 2020 by Danny Star, Independently Published, 2019
- 7. Web sources suggested by the concerned teacher and college librarian including reading material.



# A. G & S.G. SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE

#### Vuyyuru-521165.

#### NAAC reaccredited at 'A' level

Autonomous -ISO 9001 - 2015 Certified

#### TITLE OF THE PAPER: DIGITAL MARKETING

Commerce	B.Com (Gen/C	Comp) Semester-V / VI	2022-2023	CDM -505 G
	M	[		

#### **MODEL PAPER**

Time: 3Hrs Max Marls: 70M

#### Section -A

#### Answer any TWO of the following

2X5=10M

- **1.** What is Digital Marketing? (CO1))
- 2. Explain Website planning. (CO2)
- 3. Describe the importance Search Engine (CO3)
- 4. What is social media marketing (CO4)

#### Section -B

#### Answer Any FOUR of the following

4X15=60M

- 5. Define marketing. Explain the differences between traditional marketing VS digital marketing (CO1)
- 6. Explain trends in digital marketing. (CO1)
- 7. What are the components of website? (CO2)
- 8. Explain the History and Growth of SEO. (CO3)
- 9. Describe about the search engine marketing. (CO3)
- 10. What are the goals of social media marketing (CO4)
- 11. Explain the importance of Email marketing (CO5)
- 12. Write about mapping industry trends and eliminating spam messages? (CO5)

#### AG & SG SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE(AUTONOMOUS),

#### **VUYYURU - 521 165.**

(MANAGED BY SIDDHARTHA ACADEMY OF GENERAL & TECHNICAL EDUCATION VIJAYAWADA)

Commerce	B.Com (Gen/Comp)	Semester-V / VI	2022-2023	CDM -505 G

#### **DIGITAL MARKETING**

#### Guidelines to the paper setter

	UNIT -I	UNIT -II	UNIT -III	UNIT -IV	UNIT -V
	Introduction	Web site planning and creation	Search Engine Optimization (SEO)	Social Media Marketing	Email marketing
5 Marks questions	1	1	1	1	-
15 Marks questions	2	1	2	1	2
Weighteage	35	20	35	20	30



# A. G & S.G. SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE

#### **Vuyyuru-521165.**

#### NAAC reaccredited at 'A' level

Autonomous -ISO 9001 - 2015 Certified

**TITLE OF THE PAPER: Service Marketing** 

Semester: V / VI

Course Code	CSM -506 G	Course Delivery Method	Class Room / Blended Mode - Both
Credits	4	CIA Marks	20
No. of Lecture Hours / Week	5	Semester End Exam Marks	70
<b>Total Number of Lecture Hours</b>	75	Total Marks	100
Year of Introduction:	Year of Offering: 2022 - 23	Year of Revision:	Percentage of Revision: 0%
CLASS:	III.B.COM., (gen)		

#### **Learning Out comes**

Upon successful completion of the course the student will be able to;

- 1. Discuss the reasons for growth of service sector.
- 2. Examine the marketing strategies of Banking Services, insurance and education services.
- 3. Review conflict handling and customer Responses in services marketing
- 4. Describe segmentation strategies in service marketing.
- 5. Suggest measures to improve services quality and their service delivery.

#### **Syllabus**

#### **Service Marketing**

Paper code: CSM -506 G

Unit	Learning Units	Lecture Hours
I	Introduction: Nature and Scope of services Introduction: Nature and Scope of services characteristics of services, classification of services – need for service marketing - reasons for the growth of services sector, Overview of marketing Different Service Sectors - Marketing of Banking Services - Marketing in Insurance Sector - Marketing of Education Services.	15
II	Consumer Behavior in Services Marketing Customer Expectations on Services- Factors influencing customer expectation of services Service Costs experienced by Consumer, the Role of customer in Service Delivery, Conflict Handling in Services, Customer Responses in Services, Concept of Customer Delight	15
III	Customer Relationship marketing and Services Market Segmentation. Customer Relationship marketing: Meaning -Importance of customer & customer's role in service delivery, Benefits of customer relationship, retention strategies. Services Market Segmentation: - Market segmentation -Basis & Need for segmentation of services, bases of segmentation services, segmentation strategies in service marketing.	15
IV	Customer Defined Service Standards. Customer Defined Service Standards - Hard and Soft, Concept of Service Leadership and Service Vision -Meeting Customer Defined Service Standards - Service Flexibility Versus Standards - Strategies to Match Capacity and Demand - managing Demand and Supply of Service –applications of Waiting Line and Queuing Theories to Understand Pattern Demand.	15
V	Service Development and Quality Improvement.  Service Development – need, importance and Types of New Services - stages in development of new services, service Quality Dimensions - Service Quality Measurement and Service Mapping, Improving Service Quality and Service Delivery, Service Failure and Recovery.	15

#### References

- 1. John E.G. Bateson, K.Douglas Hoffman: Services Marketing, Cengage Learning, 4e, 2015 publication
- 2. Vinnie Jauhari, Kirti Dutta: Services Marketing: Operations and Management, Oxford University Press, 2014.
- 3. Valarie A. Zeithaml and Mary Jo-Bitner: Services Marketing Integrating Customer Focus Across The Firm, Tata McGraw Hill Publishing Company Ltd., 6e, 2013.
- 4. Nimit Chowdhary, Monika Chowdhary, Textbook of Marketing Of Services: The Indian Experience, Macmillan, 2013.
- 5. K. Rama Mohana Rao, Services Marketing, Pearson, 2e, 2011.
- 6. Dr. K. Karunakaran, Service Marketing (Text and Cases in Indian Context), Himalaya Publications.
- 7. Web sources suggested by the concerned teacher and college librarian including reading material.



# A. G & S.G. SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE

#### Vuyyuru-521165.

#### NAAC reaccredited at 'A' level

Autonomous -ISO 9001 - 2015 Certified

#### TITLE OF THE PAPER: Service Marketing

	Commerce	B.Com (Gen/Comp)	Semester-V / VI	2022-2023	CSM -506 G
		M			
Time o	: 3Hrs	MOI	DEL PAPER	M	on Monla, 70
1 ime	IVI	ax Marls: 70			
		Sec	tion –A		
Answer a	nny TWO of the	e following			2X5=10M
1. Explai	n the Scope of	Services	(CO1)		
2. Explain the Concept of customer delight			(CO2)		
3. Why c	ustomer relation	onship is important?	(CO3)		
4. Expla	in the demand	and supply of services	(CO4)		
		Sec	tion –B		
Answei	r Any FOUR	of the following			4X15=60M

- 5. Define Services Marketing. Explain the classification of services. (CO1)
- 6. What is services marketing? Discuss different service sectors. (CO1)
- 7. what are the factors that influence customer expectation of services? (CO2)
- 8. Define market segmentation. Discuss need and basis for segmentation services. (CO3)
- 9. What are the various types of customer retention strategies (CO3)
- 10. describe customer defined service standards . (CO4)
- 11. What are the various stages to develop a new services(CO5)
- 12. Discuss the service quality dimensions (CO5)

#### AG & SG SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE(AUTONOMOUS),

#### **VUYYURU - 521 165.**

(MANAGED BY SIDDHARTHA ACADEMY OF GENERAL & TECHNICAL EDUCATION VIJAYAWADA)

Commerce	B.Com	(Gen/Comp)	Semester-V / VI	2022-2023	CSM -506 G

### **Service Marketing**

#### Guidelines to the paper setter

	UNIT -I	UNIT -II	UNIT -III	UNIT -IV	UNIT -V
	Introduction	Web site planning and creation	Search Engine Optimization (SEO)	Social Media Marketing	Email marketing
5 Marks questions	1	1	1	1	-
15 Marks questions	2	1	2	1	2
Weighteage	35	20	35	20	30