### A PROJECT REPORT on

# "Customers perception towards Operation &

## Customer service provided through Banking"

A Project report submitted to the Krishna University in partial Fulfilment of the Requirement for the Award of the Degree of BACHELOR OF COMMERCE



Undrer the Guidance of

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Lecturer in Dept. Of Commerce



A.G. & S.G Siddhartha Degree college of Arts and Science

## Student's Declaration

I hereby declare that the Summer Internship Project Report titled "Customer perception towards Operation & Customer service provided through banking" In A.G&S.G SIDDHARTHA Degree college is a result of my work and my indebtedness to other work publications, references, if any, have been duly acknowledged.

Signature
J. kanaka Durga,

Place: Vuyyuru

Date:

PROJECT GUIDE

#### G. KIRAN KUMAR

Lecturer in Dept. of Commerce

### CERTIFICATE

This is to certify that the project entitled "Customers perception towards Operation Customer service provided through Banking" Submitted by

Is of this Original Work. It does not form Part of any previous report submitted to this university or any other Universities.

Place: VUYYURU

Date:

H.O.D in Dept of Commerce (U.G)

AG&SG SIDDHARTHA DEGREE

COLLEGE OF ARTS & SCIENCE