

A Project report on

**COMPLAINT MANAGEMENT SYSTEM**

**BACHELOR IN COMPUTER SCIENCE**

Submitted By

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Under the Guidance of

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DEPARTMENT OF COMPUTER SCIENCE

**A.G & S.G SIDDHARTHA**

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**A.G & S.G. SIDDHARTHA DEGREE  
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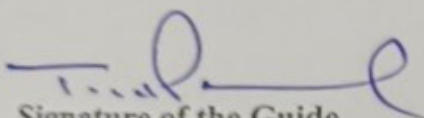
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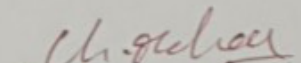



**CERTIFICATE**

This is to certify that project report titled **COMPLAINT MANAGEMENT SYSTEM** is the bonafide work of Shabeem fathima Bearing 1651634 in -VI Semester Computer science in partial fulfilment for the award of **Bachelor in Computer Science**.

The results embodied in this report have not been submitted to any other University of any degree.

  
Signature of the Guide

  
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## DECLARATION

I hereby declared that the work is being presented in this thesis entitled "*COMPLAINT MANAGEMENT SYSTEM*" submitted towards the partial fulfilments of requirements for the award of the degree of Bachelor of Computer Science is an authentic record of my work carried out under the supervision of T. Naga Prasada Rao, Lecturer of Computer Science Department, A.G & S.G Siddhartha Degree College of Arts and Sciences. The matter embodied in this dissertation report has not been submitted elsewhere for any other degree. Furthermore, the technical details furnished in various chapters of this report are purely relevant to the above project and there is no deviation from the theoretical point of view for design, development and implementation.

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