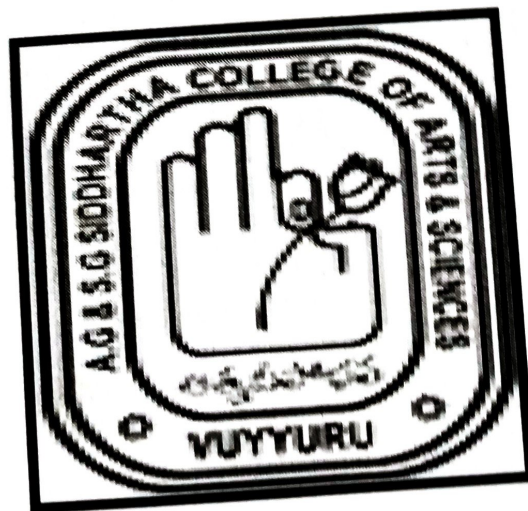


**A Project Report on**  
**“CUSTOMER RIGHTS AND SERVICES AND GRIEVANCE REDRESSAL IN**  
**TELANGANA GRAMEENA BANK”**

A Project Report submitted to the **Krishna University** in Partial Fulfillment of the  
Requirements for the Award of the Degree of  
**BACHELOR OF COMMERCE**



**Under the Guidance of**  
**K. SEKHAR BABU M.COM, MA**  
**Lecturer in Dept. of Commerce**



**AG & SG SIDDHARTHA DEGREE COLLEGE OF ARTS & SCIENCE-VUYYURE**  
**2021-22**

PROJECT GUIDE:

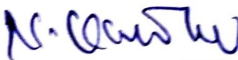
**K. SEKHAR BABU**  
Lecturer in Dept. of Commerce

## CERTIFICATE

This is to certify that the project entitled **CUSTOMER RIGHTS AND SERVICES AND GRIEVANCE REDRESSAL IN TELANGANA GRAMEENA BANK** submitted by **MOLAGAJJI UDAY KIRAN** is of this original research work. It does not form part of any previous report submitted to this university or any other Universities.

Place: VUYYURU

Date:



H.O.D in Dept. of Commerce (U.G)  
AG & SG SIDDHARTAHA  
COLLEGE OF ARTS & SCIENCE



Signature of External Examiner

**DECLARATION**

I hereby declare that the project entitled "**CUSTOMER RIGHTS AND SERVICES AND GRIEVANCE REDRESSAL IN TELANGANA GRAMEENA BANK** Submitted by me is my original research work. It does not form part of any previous report submitted to this university or any other Universities.

Place: VUYYURU

*M. Udaykiran*

Molagajji Udaykiran

(Regd. No. 1921136)